

COUNTY OF LOS ANGELES

MARVIN J. SOUTHARD, D.S.W.

Director

ROBIN KAY, Ph.D.

Chief Deputy Director

RODERICK SHANER, M.D.

Medical Director



BOARD OF SUPERVISORS

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DEPARTMENT OF MENTAL HEALTH

<http://dmh.lacounty.gov>

550 SOUTH VERMONT AVENUE, LOS ANGELES, CALIFORNIA 90020

Reply To: (213) 738-4601

Fax: (213) 386-1297

June 9, 2009

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, CA 90012

Dear Supervisors:

**APPROVAL TO RENEW A SOLE SOURCE TRANSITIONAL HOUSING
SERVICES AGREEMENT WITH A COMMUNITY OF FRIENDS
(ALL SUPERVISORIAL DISTRICTS)
(3 VOTES)**

SUBJECT

Request approval to renew an existing Transitional Housing Services Agreement with A Community of Friends to provide housing and supportive services to seriously emotionally disturbed young adults.

IT IS RECOMMENDED THAT YOUR BOARD:

Approve and authorize the Director of Mental Health, or his designee, to prepare, sign, and execute renewal of the Transitional Housing Services Agreement (Agreement) using an agreement format, substantially similar to Attachment I, with A Community of Friends (ACOF) to provide transitional housing and supportive services. The term of this Agreement will be effective July 1, 2009, through June 30, 2012. This Agreement will be funded by an Intrafund Transfer from the Department of Children and Family Services (DCFS) – Independent Living Program funds for an estimated Total Compensation Amount (TCA) of \$408,000 or \$136,000 annually.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTIONS

Step-Out, a Transitional Housing Program (THP), is a collaborative effort between ACOF, DCFS, and the Department of Mental Health (DMH) to provide housing and supportive services to seriously emotionally disturbed (SED) young adults, ages 18-21,

“To Enrich Lives Through Effective And Caring Service”

who are exiting DCFS foster care or Probation and are at risk of becoming homeless. The primary goal is to assist these high-risk young adults in obtaining and remaining in secure housing, increasing their independent living skills and income levels, and achieving greater independence.

The renewal of this Agreement authorizes the continuation of the Step-Out THP with ACOF for a three-year term, and is required to continue the provision of housing and supportive services for SED young adults exiting the foster care system. Board approval is required due to the June 30, 2009, expiration date of the existing Agreement. Additionally, this Agreement will support the goal of reducing homelessness among the emancipated foster youth population.

Implementation of Strategic Plan Goals

The recommended actions are consistent with County Strategic Plan Goal 2, "Children, Family, and Adult Well-Being," and Goal 4, "Health and Mental Health."

FISCAL IMPACT/FINANCING

This Agreement will be funded by an Intrafund Transfer from the DCFS – Independent Living Program funds in the amount of \$136,000 for Fiscal Year (FY) 2009-10. Funding for FYs 2010-11 and 2011-12 will be requested through DMH's annual budget process. There is no impact on net County cost.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The attached agreement format includes the following new, revised, or mandated provisions: Force Majeure, Local Small Business Enterprise Preference Program, Consideration of Greater Avenues for Independence (GAIN) or General Relief Opportunities for Work (GROW) Participants for Employment, and the updated Safely Surrendered Baby Law Fact Sheet.

The Agreement format has been approved as to form by County Counsel. The CEO has reviewed the proposed actions. DMH clinical and administrative staff will also continue to administer the Agreement, evaluate programs to ensure that quality services are provided to clients, and ensure that the Agreement provisions and Departmental policies are followed.

CONTRACTING PROCESS

ACOF has an existing Agreement with DMH, which will expire on June 30, 2009. Given the timing required to plan, develop, and implement an open solicitation process, at this time DMH believes a solicitation would put the youth currently living in the Step-Out THP at risk of homelessness effective July 1, 2009. Renewal of the Agreement is the best option that can be implemented in a timely manner to avoid such a risk. In addition, the costs associated with an open solicitation process would likely exceed the amount of funding for the project, and would therefore not be cost-effective. With the decrease in available DCFS-Independent Living Program funding for this program, it is unlikely that another agency or entity would be able to identify and attain committed resources to provide and support 20 units of housing while delivering at least the same level of service. Accordingly, attached is a Sole Source Contract Checklist (Attachment II).

IMPACT ON CURRENT SERVICES

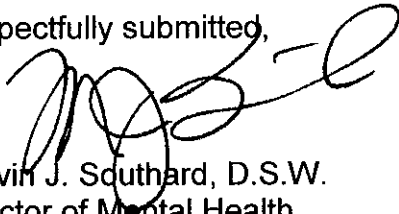
The renewal of this Agreement will provide continued provision of housing and supportive services to SED young adults; help increase their independent living skills and income level; achieve greater independence; and eventual transition to permanent housing.

The Honorable Board of Supervisors
June 9, 2009
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CONCLUSION

DMH will need one copy of the adopted Board action. It is requested that the Executive Officer of the Board notify DMH's Contracts Development and Administration Division at (213) 738-4684 when this document is available.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'MJS', is written over the typed name of Marvin J. Southard.

Marvin J. Southard, D.S.W.
Director of Mental Health

MJS:RK:TB:CK

Attachments (2)

c: Chief Executive Officer
Acting County Counsel
Chairperson, Mental Health Commission
Executive Officer, Board of Supervisors

CONTRACTOR:

A Community of Friends

Contract Number

Business Address:

3345 Wilshire Boulevard, Suite #1000

Reference Number

Los Angeles, CA 90010

Supervisory District 2

TRANSITIONAL HOUSING SERVICES AGREEMENT

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Mental Health Service Area(s) ALL Countywide

K: S U X

PO: A C F H X M

1 EXHIBITS

- 2 A STATEMENT OF WORK
- 3 B INVOICE
- 4 C CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT
- 5 D CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT
- 6 E SAFELY SURRENDERED BABY LAW
- 7 F ATTESTATION REGARDING FEDERALLY FUNDED PROGRAM
- 8 G CHARITABLE CONTRIBUTIONS CERTIFICATION

1
2 **TRANSITIONAL HOUSING SERVICES AGREEMENT**

3
4 THIS AGREEMENT is made and entered into this _____ day of _____, 2009 by and
5 between the County of Los Angeles (hereafter "County"), and

6 A Community of Friends

7
8
9 (hereafter "Contractor")

10 Business Address:

11 3345 Wilshire Blvd., Suite #1000

12 Los Angeles, CA 90010

13
14
15 WHEREAS, County desires to obtain transitional housing services for mentally disabled
16 emancipated young adults from Contractor as described in this Agreement; and

17 WHEREAS, Contractor is equipped, staffed, and prepared to provide these services as described
18 in this Agreement; and

19 WHEREAS, County believes it is in the best interest of the people of the County of Los Angeles to
20 provide these services by contract; and

21 WHEREAS, the services to be performed hereunder are of a professional or technical nature and
22 are of a temporary nature; and

23 WHEREAS, the following terms, as used in this Agreement, shall have the following meanings:

24 A. "Day(s)" means calendar day(s) unless otherwise specified;

25 B. "Director" means County's Director of Mental Health or her authorized designee;

26 C. "DMH" means County's Department of Mental Health;

27 D. "State" means the State of California; and

28 WHEREAS, this Agreement is authorized by California Welfare and Institutions Code Section
29 5600 et seq., California Government Code Sections 23004, 26227 and 53703, and otherwise.

30 NOW, THEREFORE, Contractor and County agree as follows:

31 **PREAMBLE**

32 For over a decade, the County has collaborated with its community partners to enhance the
33 capacity of the health and human services system to improve the lives of children and families. These
34 efforts require, as a fundamental expectation, that the County's contracting partners share the County and
35 community's commitment to provide health and human services that support achievement of the County's
36 vision, goals, values, and adopted outcomes. Key to these efforts is the integration of service delivery
37 systems and the adoption of the Customer Service and Satisfaction Standards.

1 The County of Los Angeles' Vision is to improve the quality of life in the County by providing
2 responsive, efficient, and high quality public services that promote the self-sufficiency, well-being and
3 prosperity of individuals, families, business and communities. This philosophy of teamwork and
4 collaboration is anchored in the shared values of:

- | | |
|--------------------------|--------------------------------|
| ➤ Responsiveness | ➤ Integrity |
| ➤ Professionalism | ➤ Commitment |
| ➤ Accountability | ➤ A Can-Do Attitude |
| ➤ Compassion | ➤ Respect for Diversity |

5 These shared values are encompassed in the County Mission to enrich lives through effective and
6 caring service and the County Strategic Plan's eight goals: 1) Service Excellence; 2) Workforce
7 Excellence; 3) Organizational Effectiveness; 4) Fiscal Responsibility; 5) Children and Families' Well-Being;
8 6) Community Services; 7) Health and Mental Health; and 8) Public Safety. Improving the well-being of
9 children and families requires coordination, collaboration, and integration of services across functional and
10 jurisdictional boundaries, by and between County departments/agencies, and community and contracting
11 partners.

12 The basic conditions that represent the well-being we seek for all children and families in Los
13 Angeles County are delineated in the following five outcomes, adopted by the Board of Supervisors in
14 January 1993.

- 15 • Good Health;
- 16 • Economic Well-Being;
- 17 • Safety and Survival;
- 18 • Emotional and Social Well-Being; and
- 19 • Education and Workforce Readiness.

20 Recognizing no single strategy - in isolation - can achieve the County's outcomes of well-being for
21 children and families, consensus has emerged among County and community leaders that making
22 substantial improvements in integrating the County's health and human services system is necessary to
23 significantly move toward achieving these outcomes. The County has also established the following
24 values and goals for guiding this effort to integrate the health and human services delivery system:

- 25 ✓ Families are treated with respect in every encounter they have with the health,
26 educational, and social services systems.
- 27 ✓ Families can easily access a broad range of services to address their needs, build
28 on their strengths, and achieve their goals.
- 29 ✓ There is no "wrong door": wherever a family enters the system is the right place.
- 30 ✓ Families receive services tailored to their unique situations and needs.
- 31 ✓ Service providers and advocates involve families in the process of determining

1 service plans, and proactively provide families with coordinated and comprehensive
2 information, services, and resources.

- 3 ✓ The County service system is flexible, able to respond to service demands for both
4 the Countywide population and specific population groups.
- 5 ✓ The County service system acts to strengthen communities, recognizing that just as
6 individuals live in families, families live in communities.
- 7 ✓ In supporting families and communities, County agencies work seamlessly with
8 public and private service providers, community-based organizations, and other
9 community partners.
- 10 ✓ County agencies and their partners work together seamlessly to demonstrate
11 substantial progress towards making the system more strength-based, family-
12 focused, culturally-competent, accessible, user-friendly, responsive, cohesive,
13 efficient, professional, and accountable.
- 14 ✓ County agencies and their partners focus on administrative and operational
15 enhancements to optimize the sharing of information, resources, and best practices
16 while also protecting the privacy rights of families.
- 17 ✓ County agencies and their partners pursue multi-disciplinary service delivery, a
18 single service plan, staff development opportunities, infrastructure enhancements,
19 customer service and satisfaction evaluation, and revenue maximization.
- 20 ✓ County agencies and their partners create incentives to reinforce the direction
21 toward service integration and a seamless service delivery system.
- 22 ✓ The County human service system embraces a commitment to the disciplined
23 pursuit of results accountability across systems. Specifically, any strategy designed
24 to improve the County human services system for children and families should
25 ultimately be judged by whether it helps achieve the County's five outcomes for
26 children and families: good health, economic well-being, safety and survival,
27 emotional and social well-being, and education and workforce readiness.

28 The County, its clients, contracting partners, and the community will continue to work together to
29 develop ways to make County services more accessible, customer friendly, better integrated, and
30 outcome-focused. Several departments have identified shared themes in their strategic plans for
31 achieving these goals including: making an effort to become more consumer/client-focused; valuing
32 community partnerships and collaborations; emphasizing values and integrity; and using a strengths-
33 based and multi-disciplinary team approach. County departments are also working to provide the Board
34 of Supervisors and the community with a better understanding of how resources are being utilized, how
35 well services are being provided, and what are the results of the services: is anyone better off?

1 The County of Los Angeles health and human service departments and their partners are working
2 together to achieve the following ***Customer Service And Satisfaction Standards*** in support of improving
3 outcomes for children and families.

4 **Personal Service Delivery**

5 The service delivery team – staff and volunteers – will treat customers and each other
6 with courtesy, dignity, and respect.

- 7 • Introduce themselves by name
- 8 • Listen carefully and patiently to customers
- 9 • Be responsive to cultural and linguistic needs
- 10 • Explain procedures clearly
- 11 • Build on the strengths of families and communities

12 **Service Access**

13 Service providers will work proactively to facilitate customer access to services.

- 14 • Provide services as promptly as possible
- 15 • Provide clear directions and service information
- 16 • Outreach to the community and promote available services
- 17 • Involve families in service plan development
- 18 • Follow-up to ensure appropriate delivery of services

19 **Service Environment**

20 Service providers will deliver services in a clean, safe, and welcoming environment, which
21 supports the effective delivery of services.

- 22 • Ensure a safe environment
- 23 • Ensure a professional atmosphere
- 24 • Display vision, mission, and values statements
- 25 • Provide a clean and comfortable waiting area
- 26 • Ensure privacy
- 27 • Post complaint and appeals procedures

28 The basis for all County health and human services contracts is the provision of the highest level of quality
29 services that support improved outcomes for children and families. The County and its contracting
30 partners must work together and share a commitment to achieve a common vision, goals, outcomes, and
31 standards for providing services.”

32 1. **TERM:**

33 A. **Initial Period:** The Initial Period of this Agreement shall commence on July 1, 2009 and shall
34 continue in full force and effect through June 30, 2012.

35 B. **Automatic Renewal Period(s):** After the Initial Period, this Agreement shall be automatically

1 renewed without further action by the parties hereto unless either party desires to terminate this Agreement at
2 the end of the Initial Period and gives written notice to the other party not less than thirty days prior to the end
3 of the Initial Period.

4 (1) First Automatic Renewal Period: If this Agreement is automatically renewed, the
5 First Automatic Renewal Period shall commence on July 1, 2009 and shall continue in full force and effect
6 through June 30, 2010.

7 (2) Second Automatic Renewal Period: If this Agreement is automatically renewed, the
8 Second Automatic Renewal Period shall commence on July 1, 2010 and shall continue in full force and effect
9 through June 30, 2011.

10 (3) Third Automatic Renewal Period: If this Agreement is automatically renewed, the
11 Third Automatic Renewal Period shall commence on July 1, 2011 and shall continue in full force and effect
12 through June 30, 2012.

13 C. Six Months Notification of Agreement Expiration: Contractor shall notify County when this
14 Agreement is within six (6) months of expiration. Contractor shall send such notice to those persons and
15 addresses which are set forth in Paragraph 59 (NOTICES).

16 D. Suspension of Payments: Payments to Contractor under this Agreement shall be
17 suspended if Director, for good cause, determines that Contractor is in default under any of the provisions
18 of this Agreement. Except in cases of alleged fraud or similar intentional wrongdoing, at least 30 calendar
19 days notice of such suspension shall be provided to Contractor, including a statement of the reason(s) for
20 such suspension. Thereafter, Contractor may, within 15 calendar days, request reconsideration of the
21 Director's decision. Payments shall not be withheld pending the results of the reconsideration process.

22 2. **ADMINISTRATION**: Director shall have the authority to administer this Agreement on behalf of
23 County. Contractor shall designate in writing an on-site Case Manager who shall function as liaison with
24 County regarding Contractor's performance hereunder.

25 3. **DESCRIPTION OF SERVICES**: Contractor shall provide transitional housing and supportive
26 services as set forth in Exhibit A (Statement of Work).

27 4. **REIMBURSEMENT**:

28 A. County shall reimburse Contractor for all operational expenses as described in Exhibit B.
29 Operational expenses include, but are not limited to utilities, insurance, property management and
30 property maintenance, food, personal and incidental items and household goods, such as bed linens,
31 towels, kitchen supplies, etc. as described in Exhibit B.

32 B. The Maximum Contract Amount for FY 200__-20__ of this Agreement shall not exceed
33 _____ DOLLARS (\$_____). In no event shall County pay Contractor more than this
34 Maximum Contract Amount for Contractor's performance hereunder, nor shall Contractor's total billings
35 exceed this amount. In no event shall County pay Contractor more than this Maximum Contract Amount

1 for Contractor's performance hereunder, nor shall Contractor's total billings exceed this amount.
2 Furthermore, Contractor shall inform County when up to seventy-five percent (75%) of the Maximum
3 Contract Amount has been incurred. Contractor shall send such notice to those persons and addresses
4 which are set forth in Paragraph 59 (NOTICES).

5 C. The Maximum Contract Amount for FY 200__-20__ of this Agreement shall not exceed
6 _____ DOLLARS (\$_____). In no event shall County pay Contractor more than this
7 Maximum Contract Amount for Contractor's performance hereunder, nor shall Contractor's total billings
8 exceed this amount. In no event shall County pay Contractor more than this Maximum Contract Amount
9 for Contractor's performance hereunder, nor shall Contractor's total billings exceed this amount.
10 Furthermore, Contractor shall inform County when up to seventy-five percent (75%) of the Maximum
11 Contract Amount has been incurred. Contractor shall send such notice to those persons and addresses
12 which are set forth in Paragraph 59 (NOTICES).

13 D. The Maximum Contract Amount for FY 200__-20__ of this Agreement shall not exceed
14 _____ DOLLARS (\$_____). In no event shall County pay Contractor more than this
15 Maximum Contract Amount for Contractor's performance hereunder, nor shall Contractor's total billings
16 exceed this amount. In no event shall County pay Contractor more than this Maximum Contract Amount
17 for Contractor's performance hereunder, nor shall Contractor's total billings exceed this amount.
18 Furthermore, Contractor shall inform County when up to seventy-five percent (75%) of the Maximum
19 Contract Amount has been incurred. Contractor shall send such notice to those persons and addresses
20 which are set forth in Paragraph 59 (NOTICES).

21 5. **PAYMENT:** County shall reimburse Contractor on an allowable expenses basis, monthly in
22 arrears, for services eligible for reimbursement as described in Exhibit B. Contractor shall submit for
23 payment a monthly billing to County and payment shall be subject to the following:

24 A. Each billing shall be submitted to LAC-DMH, Transition-Age Youth Division, 550 S.
25 Vermont Ave., 4th Floor, Los Angeles, California 90020.

26 B. Total billings shall not exceed _____ DOLLARS (\$_____) for FY 2009-2010.

27 C. Total billings shall not exceed _____ DOLLARS (\$_____) for FY 2010-2011.

28 D. Total billings shall not exceed _____ DOLLARS (\$_____) for FY 2011-2012.

29 E. If billings are not submitted as required by County, then payment shall be withheld until
30 County is in receipt of complete and correct billings.

31 F. **No Payment for Services Provided Following Expiration/Termination of Contract:** In no
32 event shall County pay Contractor more than this Maximum Contract Amount for Contractor's
33 performance hereunder, nor shall Contractor's total billings exceed this amount. Furthermore, Contractor
34 shall inform County when up to seventy-five percent (75%) of the Maximum Contract Amount has been
35 incurred. Contractor shall send such notice to those persons and addresses which are set forth in

1 Paragraph 59 (NOTICES).

2 G. Budget Reductions: In the event that the County's Board of Supervisors adopts, in any
3 fiscal year, a County Budget which provides for reductions in County contracts, the County reserves the
4 right to reduce its payment obligation under this Agreement to implement such Board reductions for that
5 fiscal year and any subsequent fiscal year during the term of this Agreement (including any extensions),
6 and the services to be provided by the Contractor under this Agreement shall also be reduced
7 correspondingly. The County's notice to the Contractor regarding said reduction in payment obligation
8 shall be provided within thirty (30) calendar days of the Board's approval of such action. Except as set
9 forth in the preceding sentence, the Contractor shall continue to provide all of the services set forth in this
10 Agreement.

11 6. **LIMITATION OF COUNTY'S OBLIGATION DUE TO NONAPPROPRIATION OF FUNDS:**

12 Notwithstanding any other provision of this Agreement, County shall not be obligated for Contractor's
13 performance hereunder or by any provision of this Agreement during this or any of County's future fiscal
14 years unless and until County's Board of Supervisors appropriates funds for this Agreement in County's
15 Budget for each such fiscal year. Should County, during this or any subsequent fiscal year impose
16 budgetary restrictions which appropriate less than the amount provided for in this Agreement, County shall
17 reduce services under this Agreement consistent with such imposed budgetary reductions. In the event
18 funds are not appropriated for this Agreement, then this Agreement shall terminate as of June 30 of the
19 last fiscal year for which funds were appropriated. County shall notify Contractor of any such changes in
20 allocation of funds at the earliest possible date.

21 7. **COUNTY'S QUALITY ASSURANCE PLAN:** The County or its agent will evaluate Contractor's
22 performance under this Agreement on not less than an annual basis. Such evaluation will include
23 assessing Contractor's compliance with all contract terms and performance standards. Contractor
24 deficiencies which County determines are severe or continuing and that may place performance of the
25 Agreement in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include
26 improvement/corrective action measures taken by the County and Contractor. If improvement does not
27 occur consistent with the corrective action measures, County may terminate this Agreement or impose
28 other penalties as specified in this Agreement.

29 8. **RECORDS AND AUDITS:**

30 A. Contractor shall maintain accurate and complete financial records of its operations as
31 they relate to the services provided under this Agreement in accordance with generally accepted
32 accounting principles, and with all guidelines, standards, and procedures which may be provided by
33 County to Contractor. Minimum standards for accounting principles are set forth in County's
34 Auditor-Controller's Contract Accounting and Administration Handbook which shall be furnished to
35 Contractor by County upon request. Contractor shall also maintain accurate and complete records of all

1 services provided by all professional and other personnel and other records of all services provided
2 hereunder in sufficient detail to permit an evaluation and audit of the services provided under this
3 Agreement. All such records shall be maintained by Contractor at a location in Los Angeles County
4 during the term of this Agreement and for five years thereafter. During such retention period, all such
5 records shall be made available during County's normal business hours to representatives of County
6 and/or State governments for purposes of inspection, program review, and/or audit. In the event any
7 records are located outside Los Angeles County, then Contractor shall pay County for all travel, per diem,
8 and other costs incurred by County for any inspection or audit at such other location.

9 B. In the event that any audit of any or all aspects of this Agreement is conducted of
10 Contractor by any Federal or State auditor, or by any auditor or accountant employed by Contractor or
11 otherwise, then Contractor shall file a copy of such audit report(s) with DMH's Contracts Development and
12 Administration Division within thirty days of Contractor's receipt thereof, unless otherwise provided by
13 applicable Federal or State law or under this Agreement.

14 C. Failure on the part of Contractor to comply with any of the terms of this Paragraph 8 shall
15 constitute a material breach of this Agreement upon which County may terminate or suspend this
16 Agreement.

17 9. **COUNTY AUDIT SETTLEMENTS:** If, at any time during the term of this Agreement or at any
18 time after the expiration or termination of this Agreement, authorized representatives of County conduct an
19 audit of Contractor regarding the services provided hereunder and if such audit finds that County's dollar
20 liability for such services is less than payments made by County to Contractor, then, the difference shall
21 be: (1) repaid by Contractor to County by cash payment upon demand and/or (2) at the sole discretion of
22 Director, deducted from any amounts due by County to Contractor, whether under this Agreement or
23 otherwise. If such audit finds that County's dollar liability for services provided hereunder is more than
24 payments made by County to Contractor, then the difference shall be paid to Contractor by County by
25 cash payment, provided that in no event shall County's Maximum Contract Amount, as set forth in
26 Paragraph 4 (Reimbursement), be exceeded.

27 10. **NOTICE OF DELAYS:** Whenever County or Contractor has knowledge that any actual or
28 potential situation is delaying or threatens to delay the timely performance of this Agreement, such party
29 shall, within three business days, give notice thereof, including all relevant information with respect
30 thereto, to the other party.

31 11. **FEDERAL ACCESS TO RECORDS:** If, and to the extent that, Section 1861(v)(1)(I) of the Social
32 Security Act (42 United States Code Section 1395x(v)(1)(I)) is applicable, Contractor agrees that for a
33 period of four years following the furnishing of services under this Agreement, Contractor shall maintain
34 and make available, upon written request, to the Secretary of the United States Department of Health and
35 Human Services or the Controller General of the United States, or to any of their duly authorized

1 representatives, the contracts, books, documents and records of Contractor which are necessary to verify
2 the nature and extent of the cost of services hereunder. Furthermore, if Contractor carries out any of the
3 services provided hereunder through any subcontract with a value or cost of TEN THOUSAND DOLLARS
4 (\$10,000) or more over a twelve-month period with a related organization (as that term is defined under
5 Federal law), Contractor agrees that each such subcontract shall provide for such access to the
6 subcontract, books, documents and records of the subcontractor.

7 12. **REPORTS:**

8 A. Contractor shall make reports as required by Director or State regarding Contractor's
9 activities and operation as they relate to Contractor's performance of this Agreement. In no event may
10 County require such reports unless it has provided Contractor with at least thirty days' prior written
11 notification. County shall provide Contractor with a written explanation of the procedures for reporting the
12 required information.

13 B. **Income Tax Withholding:**

14 (1) If Contractor has not had a DMH contract in effect for at least the last three
15 consecutive years, Contractor shall submit to DMH's Contracts Development and Administration Division
16 the following reports showing timely payment of employees' Federal and State income tax withholding.
17 Further, Contractor shall provide these reports to DMH whenever requested by Director. These reports
18 shall include, but are not limited to:

19 (a) Within ten days of filing with the Federal or State government, a copy of
20 Contractor's Federal and State quarterly income tax withholding returns (i.e., Federal Form 941 and/or
21 State Form DE-3 or their equivalents).

22 (b) Within ten days of each payment, a copy of a receipt for, or other proof of
23 payment of, each employee's Federal and State income tax withholding, whether such payments are
24 made on a monthly or quarterly basis.

25 (2) Required submission of above quarterly and monthly reports by Contractor may
26 be waived or discontinued by Director in writing based on Contractor's demonstration of prompt and
27 appropriate payment of all its obligations. This Subparagraph B shall not apply to governmental agencies.

28 13. **NONDISCRIMINATION IN EMPLOYMENT:**

29 A. Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries,
30 or holding companies are and will be treated equally by it without regard to, or because of, race, color,
31 religion, national origin, ancestry, sex, age, or physical or mental handicap in compliance with all
32 applicable Federal and State anti-discrimination laws and regulations.

33 B. Contractor shall take affirmative action to ensure that qualified applicants are employed,
34 and that employees are treated during employment, without regard to race, color, religion, national origin,
35 ancestry, sex, age, or physical or mental handicap, in compliance with all applicable Federal and State

1 laws and regulations. Such action shall include, but is not limited to, the following: employment,
2 upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or
3 other forms of compensation, and selection for training, including apprenticeship.

4 C. Contractor shall post in conspicuous places in each of Contractor's facilities providing
5 services hereunder, available and open to employees and applicants for employment, notices setting forth
6 the provisions of this Paragraph 13.

7 D. Contractor shall deal with its subcontractors, bidders, or vendors without regard to or
8 because of race, color, religion, ancestry, national origin, sex, age, or physical or mental handicap.

9 E. Contractor shall allow County representatives access to its employment records during
10 regular business hours to verify compliance with the provisions of this Paragraph 13 when so requested by
11 Director.

12 F. Contractor shall comply with all applicable requirements of Section 504 of the
13 Rehabilitation Act of 1973 (29 United States Code Section 794). Policy and procedure guidelines for such
14 compliance are available to Contractor from the DMH's Personnel Division.

15 G. If County finds that any of the above provisions have been violated, the same shall
16 constitute a material breach of this Agreement upon which County may cancel, terminate, or suspend this
17 Agreement. While County reserves the right to determine independently that the anti-discrimination
18 provisions of this Agreement have been violated, in addition, a determination by the California Fair
19 Employment Practices Commission or the Federal Equal Employment Opportunity Commission that
20 Contractor has violated State or Federal anti-discrimination laws or regulations shall constitute a finding by
21 County that Contractor has violated the anti-discrimination provisions of this Agreement.

22 H. The parties agree that in the event Contractor violates any of the anti-discrimination
23 provisions of this Paragraph 13, County shall be entitled, at its option, to the sum of FIVE HUNDRED
24 DOLLARS (\$500) pursuant to California Civil Code Section 1671 as liquidated damages in lieu of
25 terminating or suspending this Agreement.

26 14. **FAIR LABOR STANDARDS:** Contractor shall comply with all applicable provisions of the Federal
27 Fair Labor Standards Act, and shall indemnify, defend, and hold harmless County, its officers, employees,
28 and agents, from any and all liability, including, but not limited to, wages, overtime pay, liquidated
29 damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including, but
30 not limited to, the Federal Fair Labor Standards Act, for services performed by Contractor's employees for
31 which County may be found jointly or solely liable.

32 15. **INDEMNIFICATION AND INSURANCE:**

33 A. **Indemnification:** The Contractor agrees to indemnify, defend, and hold harmless the
34 County, its Special Districts, elected and appointed officers, employees, and agents from and against any
35 and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including

1 attorney and expert witness fees), arising from or connected with the Contractor's acts and/or omissions
2 arising from and/or relating to this Agreement.

3 B. General Provisions For All Insurance Coverage: Without limiting Contractor's
4 indemnification of County, and in the performance of this Contract and until all of its obligations pursuant to
5 this Contract have been met, Contractor shall provide and maintain at its own expense insurance coverage
6 satisfying the requirements specified in Section 15 of this Agreement. These minimum insurance coverage
7 terms, types and limits (the "Required Insurance") also are in addition to and separate from any other
8 contractual obligation imposed upon Contractor pursuant to this Agreement. The County in no way warrants
9 that the Required Insurance is sufficient to protect the Contractor for liabilities which may arise from or relate
10 to this Agreement.

11 (1) Evidence of Coverage and Notice to County:

12 (a) Certificate(s) of insurance coverage (Certificate) satisfactory to County, and
13 a copy of an Additional Insured endorsement confirming County and its Agents (defined below) has been
14 given Insured status under the Contractor's General Liability policy, shall be delivered to County at the
15 address shown below and provided prior to commencing services under this Agreement.

16 (b) Renewal Certificates shall be provided to County not less than 10 days prior
17 to Contractor's policy expiration dates. The County reserves the right to obtain complete, certified copies of
18 any required Contractor and/or Sub-Contractor insurance policies at any time.

19 (c) Certificates shall identify all Required Insurance coverage types and limits
20 specified herein, reference this Agreement by name or number, and be signed by an authorized
21 representative of the insurer(s). The Insured party named on the Certificate shall match the name of the
22 Contractor identified as the contracting party in this Agreement. Certificates shall provide the full name of
23 each insurer providing coverage, its NAIC (National Association of Insurance Commissioners) identification
24 number, its financial rating, the amount so any policy deductibles or self-insured retentions exceeding fifty
25 thousand (\$50,000.00) dollars, and list any County required endorsement forms.

26 (d) Neither the County's failure to obtain, nor the County's receipt of, or failure
27 to object to a non-complying insurance certificate or endorsement, or any other insurance documentation or
28 information provided that the Contractor, its insurance broker(s) and/or insurer(s), shall be construed as a
29 waiver of any of the Required Insurance provisions.

30 Certificates and copies of any required endorsements shall be sent to:

31 County of Los Angeles
32 Department of Mental Health
33 Contracts Development and Administration Division
34 550 South Vermont Avenue, 5th Floor, Los Angeles, CA 90020
35 Attention: Managed Care Unit

1 Contractor also shall promptly report to County any injury or property damage accident or incident,
2 including any injury to a Contractor employee occurring on County property, and any loss, disappearance,
3 destruction, misuse, or theft of County property, monies or securities entrusted to Contractor. Contractor
4 also shall promptly notify County of any third party claim or suit filed against Contractor or any of its Sub-
5 Contractors which arises from or relates to this Agreement, and could result in the filing of a claim or lawsuit
6 against Contractor and/or County.

7 (2) Additional Insured Status and Scope of Coverage: The County of Los Angeles, its
8 Special Districts, Elected Officials, Officers, Agents, Employees and Volunteers (collectively County and its
9 Agents) shall be provided additional insured status under Contractor's General Liability policy with respect to
10 liability arising out of Contractor's ongoing and completed operations performed on behalf of the County.
11 County and its Agents additional insured status shall apply with respect to liability and defense of suits arising
12 out of the Contractor's acts or omissions, whether such liability is attributable of the Contractor or the County.
13 The full policy limits and scope of protection also shall apply to the County and its Agents as an additional
14 insured, even if they exceed the County's minimum Required Insurance specifications herein. Use of an
15 automatic additional insured endorsement form is acceptable providing it satisfies the Required Insurance
16 provisions herein.

17 (3) Cancellation of Insurance: Except in the case of cancellation for non-payment of
18 premium, Contractor's insurance policies shall provide, and Certificates shall specify, that County shall
19 receive not less than thirty (30) days advance written notice by mail of any cancellation of the Required
20 Insurance. Ten (10) days prior notice may be given to County in event of cancellation for non-payment of
21 premium.

22 (4) Failure to Maintain Insurance: Contractor's failure to maintain or to provide
23 acceptable evidence that it maintains the Required Insurance shall constitute a material breach of the
24 Contract, upon which County immediately may withhold payments due to Contractor, and/or suspend or
25 terminate this Agreement. County, at its sole discretion, may obtain damages from Contractor resulting from
26 said breach.

27 (5) Insurer Financial Ratings: Coverage shall be placed with insurers acceptable to the
28 County with A.M. Best ratings of not less than A:VII unless otherwise approved by County.

29 (6) Contractor's Insurance Shall be Primary: Contractor's insurance policies, with
30 respect to any claims related to this Contract, shall be primary with respect to all other sources of coverage
31 available to Contractor. Any County maintained insurance or self-insurance coverage shall be in excess of
32 and not contribute to any Contractor coverage.

33 (7) Waivers of Subrogation: To the fullest extent permitted by law, the Contractor
34 hereby waives its rights and its insurer(s)' rights of recovery against County under all the Required Insurance
35 for any loss arising from or relating to this Agreement. The Contractor shall require its insurers to execute

1 any waiver of subrogation endorsements which may be necessary to affect such waiver.

2 (8) Sub-Contractor Insurance Coverage Requirements: Contractor shall include all
3 Sub-Contractors as insureds under Contractor's own policies, or shall provide County with each Sub-
4 Contractor's separate evidence of insurance coverage. Contractor shall be responsible for verifying each
5 Sub-Contractor complies with the Required Insurance provisions herein, and shall require that each Sub-
6 Contractor name the County and Contractor as additional insureds on the Sub-Contractor's General Liability
7 policy. Contractor shall obtain County's prior review and approval of any Sub-Contractor request for
8 modification of the Required Insurance.

9 (9) Deductibles and Self-Insured Retentions (SIRs): Contractor's policies shall not
10 obligate the County to pay any portion of any Contractor deductible or SIR. The County retains the right to
11 require Contractor to reduce or eliminate policy deductibles and SIRs as respects the County, or to provide a
12 bond guaranteeing Contractor's payment of all deductibles and SIRs, including all related claims
13 investigation, administration and defense expenses. Such bond shall be executed by a corporate surety
14 licensed to transact business in the State of California.

15 (10) Claims Made Coverage: If any part of the Required Insurance is written on a claims
16 made basis, any policy retroactive date shall precede the effective date of this Agreement. Contractor
17 understands and agrees it shall maintain such coverage for a period of not less than three (3) years following
18 the Agreement expiration, termination or cancellation.

19 (11) Application of Excess Liability Coverage: Contractors may use a combination of
20 primary, and excess insurance policies which provide coverage as broad as ("follow form" over) the
21 underlying primary policies, to satisfy the Required Insurance provisions.

22 (12) Separation of Insureds: All liability policies shall provide cross-liability coverage as
23 would be afforded by the standard ISO (Insurance Services Office, Inc.) separation of insureds provision with
24 no insured versus insured exclusions or limitations.

25 (13) Alternative Risk Financing Programs: The County reserved the right to review, and
26 then approve, Contractor use of self-insurance, risk retention groups, risk purchasing groups, pooling
27 arrangements and captive insurance to satisfy the Required Insurance provisions. The County and its
28 Agents shall be designated as an Additional Covered Party under any approved program.

29 (14) County Review and Approval of Insurance Requirements: The County reserves the
30 right to review and adjust the Required Insurance provisions, conditioned upon County's determination of
31 changes in risk exposures.

32 C. Insurance Coverage:

33 (1) Commercial General Liability insurance (providing scope coverage equivalent to
34 ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less
35 than:

General Aggregate:	Two Million Dollars (\$2,000,000)
Products/Completed Operations Aggregate:	One Million Dollars (\$1,000,000)
Personal and Advertising Injury:	One Million Dollars (\$1,000,000)
Each Occurrence:	One Million Dollars (\$1,000,000)

(2) Automobile Liability insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of Contractor's use of autos pursuant to this Agreement, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

(3) Workers Compensation and Employers' Liability insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also shall include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than thirty (30) days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

(4) Unique Insurance Coverage:

(a) Sexual Misconduct Liability: Insurance covering actual or alleged claims for sexual misconduct and/or molestation with limits of not less than \$2 million per claim and \$2 million aggregate, and claims for negligent employment, investigation, supervision, training or retention of, or failure to report to proper authorities, a person(s) who committed any act of abuse, molestation, harassment, mistreatment or maltreatment of a sexual nature.

(b) Professional Liability/Errors and Omissions: Insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than \$1 million per claim and \$2 million aggregate. Further, Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following this Agreement's expiration, termination or cancellation.

16. WARRANTY AGAINST CONTINGENT FEES:

A. Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Agreement upon any agreement or understanding for any commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by Contractor for the purpose of securing business.

B. For breach or violation of this warranty, County shall have the right to immediately

1 terminate this Agreement and, in its sole discretion, to deduct from the Agreement price or consideration,
2 or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

3 17. **CONFLICT OF INTEREST:**

4 A. No County employee whose position in County enables such employee to influence the
5 award or administration of this Agreement or any competing agreement, and no spouse or economic
6 dependent of such employee, shall be employed in any capacity by Contractor or have any direct or
7 indirect financial interest in this Agreement. No officer or employee of Contractor who may financially
8 benefit from the provision of services hereunder shall in any way participate in County's approval, or
9 ongoing evaluation, of such services, or in any way attempt to unlawfully influence County's approval or
10 ongoing evaluation of such services.

11 B. Contractor shall comply with all conflict of interest laws, ordinances and regulations now in
12 effect or hereafter to be enacted during the term of this Agreement. Contractor warrants that it is not now
13 aware of any facts that create a conflict of interest. If Contractor hereafter becomes aware of any facts
14 that might reasonably be expected to create a conflict of interest, it shall immediately make full written
15 disclosure of such facts to County. Full written disclosure shall include, without limitation, identification of
16 all persons implicated and complete description of all relevant circumstances.

17 18. **UNLAWFUL SOLICITATION:** Contractor shall require all of its employees to acknowledge, in
18 writing, understanding of and agreement to comply with the provisions of Article 9 of Chapter 4 of Division
19 3 (commencing with Section 6150) of California Business and Professions Code (i.e., State Bar Act
20 provisions regarding unlawful solicitation as a runner or capper for attorneys) and shall take positive and
21 affirmative steps in its performance hereunder to insure that there is no violation of such provisions by its
22 employees. Contractor shall utilize the attorney referral service of all those bar associations within the
23 County of Los Angeles that have such a service.

24 19. **INDEPENDENT STATUS OF CONTRACTOR:**

25 A. This Agreement is by and between County and Contractor and is not intended, and shall
26 not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or
27 association, as between County and Contractor. The employees and agents of one party shall not be, or
28 be construed to be, the employees or agents of the other party for any purpose whatsoever.

29 B. Contractor shall be solely liable and responsible for providing to, or on behalf of, all
30 persons performing work pursuant to this Agreement all compensation and benefits. County shall have no
31 liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits,
32 Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or
33 on behalf of Contractor.

34 C. Contractor understands and agrees that all persons performing services pursuant to this
35 Agreement are, for purposes of workers' compensation liability, the sole employees of Contractor and not

1 employees of County. Contractor shall be solely liable and responsible for furnishing any and all workers'
2 compensation benefits to any person as a result of any injuries arising from or connected with any
3 services performed by or on behalf of Contractor pursuant to this Agreement.

4 D. Contractor shall provide to County an executed Contractor Employee Acknowledgement
5 of Employer (Exhibit D) for each of its employees performing services under this Agreement. Such
6 Acknowledgements shall be delivered to DMH's Contracts Development and Administration Division on or
7 immediately after the commencement date of this Agreement, but in no event later than date any such
8 employee first performs services under this Agreement.

9 20. **CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR LAYOFF OR**
10 **FORMER COUNTY EMPLOYEES ON A REEMPLOYMENT LIST:** Should Contractor require additional
11 or replacement personnel after the effective date of this Agreement to perform the services set forth
12 herein, Contractor shall give first consideration for such employment openings to qualified permanent
13 County employees who are targeted for layoff or qualified former County employees who are on a
14 reemployment list during the term of this Agreement.

15 21. **CONSIDERATION OF GREATER AVENUES FOR INDEPENDENCE (GAIN) OR GENERAL**
16 **RELIEF OPPORTUNITIES FOR WORK (GROW) PARTICIPANTS FOR EMPLOYMENT:** Should
17 Contractor require additional or replacement personnel after the effective date of this Agreement,
18 Contractor shall give consideration for any such employment openings to participants in the County's
19 Department of Public Social Services' Greater Avenues for Independence (GAIN) Program or General
20 Relief Opportunities for Work (GROW) Program who meet Contractor's minimum qualifications for the
21 open position. If contractor decides to pursue consideration of GAIN/GROW participants for hiring,
22 Contractor shall provide information regarding job openings and job requirements to Department of Public
23 Social Services' GAIN/GROW staff at GAINGROW@dpss.lacounty.gov. County will refer GAIN/GROW
24 participants, by job category, to the Contractor. In the event that both laid-off County employees and
25 GAIN/GROW participants are available for hiring, County employees shall be given first priority.

26 22. **DELEGATION AND ASSIGNMENT BY CONTRACTOR:**

27 A. Contractor shall not assign its rights or delegate its duties under the Agreement, or both,
28 whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted
29 assignment or delegation without such consent shall be null and void. For purposes of this paragraph,
30 County consent shall require a written amendment to the Agreement, which is formally approved and
31 executed by the parties. Any payments by County to any approved delegate or assignee on any claim
32 under the Agreement shall be deductible, at County's sole discretion, against the claims which Contractor
33 may have against County.

34 B. Shareholders, partners, members, or other equity holders of Contractor may transfer, sell,
35 exchange, assign, or divest themselves of any interest they may have therein. However, in the event any

1 such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority
2 control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority
3 controlling interest therein at the time of execution of the Agreement, such disposition is an assignment
4 requiring the prior written consent of County in accordance with applicable provisions of this Agreement.

5 C. Any assumption, assignment, delegation, or takeover of any of the Contractor's duties,
6 responsibilities, obligations, or performance of same by any entity other than the Contractor, whether
7 through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without
8 consideration for any reason whatsoever without County's express prior written approval, shall be a
9 material breach of the Agreement which may result in the termination of the Agreement. In the event of
10 such termination, County shall be entitled to pursue the same remedies against Contractor as it could
11 pursue in the event of default by Contractor.

12 23. **SUBCONTRACTING:**

13 A. No performance of this Agreement, or any portion thereof, shall be subcontracted by
14 Contractor without the prior written consent of County as provided in this Paragraph 23. Any attempt by
15 Contractor to subcontract any performance, obligation, or responsibility under this Agreement, without the
16 prior written consent of County, shall be null and void and shall constitute a material breach of this
17 Agreement. Notwithstanding any other provision of this Agreement, in the event of any such breach by
18 Contractor, this Agreement may be terminated forthwith by County. Notwithstanding any other provision of
19 this Agreement, the parties do not in any way intend that any person or entity shall acquire any rights as a
20 third party beneficiary of this Agreement.

21 B. If Contractor desires to subcontract any portion of its performance, obligations, or
22 responsibilities under this Agreement, Contractor shall make a written request to County for written approval
23 to enter into the particular subcontract. Contractor's request to County shall include:

24 (1) The reasons for the particular subcontract.
25 (2) A detailed description of the services to be provided by the subcontract.
26 (3) Identification of the proposed subcontractor and an explanation of why and how the
27 proposed subcontractor was selected, including the degree of competition involved.

28 (4) A description of the proposed subcontract amount and manner of compensation,
29 together with Contractor's cost or price analysis thereof.

30 (5) A copy of the proposed subcontract that shall contain the following provision:

31 "This contract is a subcontract under the terms of the prime contract with
32 the County of Los Angeles and shall be subject to all of the provisions of such prime contract."

33 (6) A copy of the proposed subcontract, if in excess of \$10,000 and utilizes State funds,
34 shall also contain the following provision:

35 "The contracting parties shall be subject to the examination and audit of the Auditor General

1 for a period of three years after final payment under contract (Government Code, Section 8546.7)."

2 The Contractor will also be subject to the examination and audit of the State Auditor
3 General for a period of three years after final payment under contract (Government Code, Section 8546.7).

4 (7) Any other information and/or certifications requested by County.

5 C. County shall review Contractor's request to subcontract and shall determine, in its sole
6 discretion, whether or not to consent to such request on a case-by-case basis.

7 D. Contractor shall indemnify and hold harmless County, its officers, employees, and agents,
8 from and against any and all liability, damages, costs, and expenses, including, but not limited to, defense
9 costs and legal fees, arising from or related to Contractor's use of any subcontractor, including any officers,
10 employees, or agents of any subcontractor, in the same manner as required for Contractor, its officers,
11 employees, and agents, under this Agreement.

12 E. Notwithstanding any County consent to any subcontracting, Contractor shall remain fully
13 liable and responsible for any and all performance required of it under this Agreement, including, but not
14 limited to, the obligation to properly supervise, coordinate, and perform, all work required hereunder, and no
15 subcontract shall bind or purport to bind County. Further, County approval of any subcontract shall not be
16 construed to limit in any way Contractor's performance, obligations, or responsibilities, to County, nor shall
17 such approval limit in any way any of County's rights or remedies contained in this Agreement. Additionally,
18 County approval of any subcontract shall not be construed in any way to constitute the determination of the
19 allowability or appropriateness of any cost or payment under this Agreement.

20 F. In the event that County consents to any subcontracting, such consent shall be subject to
21 County's right to give prior and continuing approval of any and all subcontractor personnel providing services
22 under such subcontract. Contractor shall assure that any subcontractor personnel not approved by County
23 shall be immediately removed from the provision of any services under the particular subcontract or that
24 other action is taken as requested by County. County shall not be liable or responsible in any way to
25 Contractor, to any subcontractor, or to any officers, employees, or agents of Contractor or any subcontractor,
26 for any liability, damages, costs or expenses arising from or related to County's exercise of such right.

27 G. In the event that County consents to any subcontracting, such consent shall be subject to
28 County's right to terminate, in whole or in part, any subcontract at any time upon written notice to Contractor
29 when such action is deemed by County to be in its best interest. County shall not be liable or responsible in
30 any way to Contractor, to any subcontractor, or to any officers, employees, or agents of Contractor or any
31 subcontractor, for any liability, damages, costs, or expenses arising from or related to County's exercise of
32 such right.

33 H. In the event that County consents to any subcontracting, each and all of the provisions of
34 this Agreement and any amendment thereto shall extend to, be binding upon, and inure to the benefit of, the
35 successors or administrators of the respective parties.

1 I. In the event that County consents to any subcontracting, such consent shall apply to each
2 particular subcontract only and shall not be, or be construed to be, a waiver of this Paragraph 23 or a blanket
3 consent to any further subcontracting.

4 J. In the event that County consents to any subcontracting, Contractor shall be solely liable and
5 responsible for any and all payments and/or other compensation to all subcontractors and their officers,
6 employees, and agents. County shall have no liability or responsibility whatsoever for any payment and/or
7 other compensation for any subcontractors or their officers, employees, and agents.

8 K. Contractor shall deliver to the Chief of DMH's Contracts Development and Administration
9 Division a fully executed copy of each subcontract entered into by Contractor pursuant to this Paragraph 23,
10 on or immediately after the effective date of the subcontract but in no event later than the date any services
11 are performed under the subcontract.

12 L. In the event that County consents to any subcontracting, Contractor shall obtain and
13 maintain on file an executed Subcontractor Employee Acknowledgment of Employer, in the form as
14 contained in Contractor's Negotiation Package for the Agreement, for each of the subcontractor's employees
15 performing services under the subcontract. Such Acknowledgments shall be delivered to the Chief of DMH's
16 Contracts Development and Administration Division on or immediately after the commencement date of the
17 particular subcontract but in no event later than the date such employee first performs any services under the
18 subcontract.

19 M. County shall have no liability or responsibility whatsoever for any payment or other
20 compensation for any subcontractor or its officers, employees, and agents.

21 N. Director is hereby authorized to act for and on behalf of County pursuant to this Paragraph
22 23, including, but not limited to, consenting to any subcontracting.

23 24. **GOVERNING LAW, JURISDICTION AND VENUE:** This Agreement shall be governed by, and
24 construed in accordance with, the laws of the State of California. Contractor agrees and consents to the
25 exclusive jurisdiction of the courts of the State of California for all purposes regarding this Agreement and
26 further agrees and consents that venue of any action brought hereunder shall be exclusively in the County
27 of Los Angeles, California.

28 25. **COMPLIANCE WITH APPLICABLE LAW:**

29 A. Contractor shall comply with all Federal, including, but not limited to, Title XIX of the
30 Social Security Act, State, and local laws, ordinances, rules, regulations, manuals, guidelines, Americans
31 with Disabilities Act (ADA) standards, and directives applicable to its performance hereunder. Further, all
32 provisions required thereby to be included in this Agreement are hereby incorporated herein by reference.

33 B. Contractor shall indemnify and hold harmless County from and against any and all liability,
34 damages, costs or expenses, including, but not limited to, defense costs and attorneys' fees, arising from
35 or related to any violation on the part of Contractor, its officers, employees, or agents, of any such Federal,

1 State or local laws, ordinances, rules, regulations, manuals, guidelines, ADA standards, or directives.

2 C. Contractor shall maintain in effect an active compliance program in accordance with the
3 recommendations set forth by the Department of Health and Human Services, Office of the Inspector
4 General.

5 D. Duty to Notify: Contractor agrees to notify County of any and all legal complaints,
6 citations, enforcement proceedings, administrative proceedings, judgments or litigation, known to
7 Contractor, whether civil or criminal initiated against Contractor, its officers, employees, or agents which
8 are likely to have a material effect on the organization's stewardship, financial position and/or ability to
9 perform and deliver services under this contract.

10 26. **THIRD PARTY BENEFICIARIES:** Notwithstanding any other provision of this Agreement, the
11 parties do not in any way intend that any person or entity shall acquire any rights as a third party
12 beneficiary of this Agreement.

13 27. **LICENSES, PERMITS, REGISTRATIONS, ACCREDITATION, AND CERTIFICATES:** Contractor
14 shall obtain and maintain in effect during the term of this Agreement, all licenses, permits, registrations,
15 accreditation, and certificates required by all Federal, State, and local laws, ordinances, rules, regulations,
16 guidelines and directives, which are applicable to Contractor's facility(ies) and services under this
17 Agreement. Contractor shall further ensure that all of its officers, employees, and agents, who perform
18 services hereunder, shall obtain and maintain in effect during the term of this Agreement all licenses,
19 permits, registrations, accreditation, and certificates which are applicable to their performance hereunder.
20 A copy of each such license, permit, registration, accreditation, and certificate required by all applicable
21 Federal, State, and local laws, ordinances, rules, regulations, guidelines and directives shall be provided,
22 in duplicate, to DMH's Contracts Development and Administration Division.

23 28. **TERMINATION FOR CONVENIENCE:** Any of the parties of this Agreement may terminate
24 services by written notice to the other party and shall become effective (30) days from the date of the
25 written notice, unless otherwise stated in the termination letter. Any party providing such termination shall
26 not be liable or responsible for any liability, monetary or otherwise, resulting from any termination, in whole
27 or in part, of that party's involvement in this Agreement. Termination shall be final and shall release the
28 party from any further responsibility to provide service under the terms and conditions of this Agreement.

29 29. **TERMINATION FOR INSOLVENCY:**

30 A. County may terminate this Agreement forthwith in the event of the occurrence of any of
31 the following:

32 (1) Insolvency of Contractor. Contractor shall be deemed to be insolvent if it has
33 ceased to pay its debts for at least sixty days in the ordinary course of business or cannot pay its debts as
34 they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and
35 whether or not Contractor is insolvent within the meaning of the Federal Bankruptcy Code.

1 (2) The filing of a voluntary or involuntary petition regarding Contractor under the
2 Federal Bankruptcy Code.

3 (3) The appointment of a Receiver or Trustee for Contractor.

4 (4) The execution by Contractor of a general assignment for the benefit of creditors.

5 B. The rights and remedies of County provided in this Paragraph 29 shall not be exclusive
6 and are in addition to any other rights and remedies provided by law or under this Agreement.

7 30. **TERMINATION FOR DEFAULT:**

8 A. County may, by written notice of default to Contractor, terminate this Agreement in any
9 one of the following circumstances:

10 (1) If, as determined in the sole judgment of County, Contractor fails to perform any
11 services within the times specified in this Agreement or any extension thereof as County may authorize in
12 writing; or

13 (2) If, as determined in the sole judgment of County, Contractor fails to perform
14 and/or comply with any of the other provisions of this Agreement, or so fails to make progress as to
15 endanger performance of this Agreement in accordance with its terms, and in either of these two
16 circumstances, does not cure such failure within a period of five days (or such longer period as County
17 may authorize in writing) after receipt of notice from County specifying such failure.

18 B. In the event that County terminates this Agreement as provided in Subparagraph A,
19 County may procure, upon such terms and in such manner as County may deem appropriate, services
20 similar to those so terminated, and Contractor shall be liable to County for any reasonable excess costs
21 incurred by County, as determined by County, for such similar services.

22 C. The rights and remedies of County provided in this Paragraph 30 shall not be exclusive
23 and are in addition to any other rights and remedies provided by law or under this Agreement.

24 31. **TERMINATION FOR IMPROPER CONSIDERATION:** COUNTY may, by written notice to
25 Contractor, immediately terminate the right of Contractor to proceed under this Agreement if it is found
26 that consideration, in any form, was offered or given by Contractor, either directly or through an
27 intermediary, to any County officer, employee or agent with the intent of securing the agreement or
28 securing favorable treatment with respect to the award, amendment or extension of the Agreement or the
29 making of any determinations with respect to the Contractor's performance pursuant to the Agreement. In
30 the event of such termination, County shall be entitled to pursue the same remedies against Contractor as
31 it could pursue in the event of default by the Contractor.

32 Contractor shall immediately report any attempt by a County officer or employee to solicit such
33 improper consideration. The report shall be made either to the County manager charged with the
34 supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (213) 974-
35 0914 or (800) 544-6861.

1 Among other items, such improper consideration may take the form of cash, discounts, service,
2 the provision of travel or entertainment, or tangible gifts.

3 32. **SEVERABILITY:** If any provision of this Agreement or the application thereof to any person or
4 circumstance is held invalid, the remainder of this Agreement and the application of such provision to
5 other persons or circumstances shall not be affected thereby.

6 33. **CAPTIONS AND PARAGRAPH HEADINGS:** Captions and paragraph headings used in this
7 Agreement are for convenience only and are not a part of this Agreement and shall not be used in
8 construing this Agreement.

9 34. **ALTERATION OF TERMS:** No addition to, or alteration of, the terms of the body of this
10 Agreement, or the Financial Summary or Service Exhibit(s) hereto, whether by written or oral
11 understanding of the parties, their officers, employees or agents, shall be valid and effective unless made
12 in the form of a written amendment to this Agreement which is formally approved and executed by the
13 parties in the same manner as this Agreement.

14 The County's Board of Supervisors or Chief Executive Officer or designee may require the
15 addition and/or change of certain terms and conditions in the Agreement during the term of this
16 Agreement. The County reserves the right to add and/or change such provisions as required by the
17 County's Board of Supervisors or Chief Executive Officer. To implement such orders, an Amendment to
18 the Agreement shall be prepared and executed by the Contractor and by the Director of Mental Health.

19 35. **ENTIRE AGREEMENT:** The body of this Agreement; and Exhibits A through H, attached hereto
20 and incorporated herein by reference; shall constitute the complete and exclusive statement of
21 understanding between the parties which supersedes all previous agreements, written or oral, and all
22 other communications between the parties relating to the subject matter of this Agreement. In the event of
23 any conflict or inconsistency in the definition or interpretation of any word, responsibility, or schedule, or
24 the contents or description of any service or other work, or otherwise, between the body of this Agreement
25 and the other referenced documents, or between such other documents, such conflict or inconsistency
26 shall be resolved by giving precedence first to the body of this Agreement and then to such other
27 documents according to the following priority:

- 28 1. Exhibit A (Statement of Work).
- 29 2. Exhibit B (Fee Schedule).
- 30 3. Exhibit C (Contractor Acknowledgement and Confidentiality Agreement).
- 31 4. Exhibit D (Contractor Employee Acknowledgement and Confidentiality Agreement).
- 32 5. Exhibit E (Safely Surrendered Baby Law).
- 33 6. Exhibit F (Attestation Regarding Federally Funded Program).
- 34 7. Exhibit G (Charitable Contributions Certification).

35 /

1 36. **WAIVER:** No waiver by County of any breach of any provision of this Agreement shall constitute
2 a waiver of any other breach of such provision. Failure of County to enforce at any time, or from time to
3 time, any provision of this Agreement shall not be construed as a waiver thereof. The rights and remedies
4 set forth in this Paragraph 36 shall not be exclusive and are in addition to any other rights and remedies
5 provided by law or under this Agreement.

6 37. **EMPLOYMENT ELIGIBILITY VERIFICATION:** Contractor warrants that it fully complies with all
7 Federal statutes and regulations regarding employment of aliens and others and that all its employees
8 performing services hereunder meet the citizenship or alien status requirements set forth in Federal
9 statutes and regulations. Contractor shall obtain, from all covered employees performing services
10 hereunder, all verification and other documentation of employment eligibility status required by Federal
11 statutes and regulations as they currently exist and as they may be hereafter amended. Contractor shall
12 retain all such documentation for the period prescribed by law. Contractor shall indemnify, defend, and
13 hold harmless County, its officers and employees from and against any employer sanctions and any other
14 liability which may be assessed against Contractor or County in connection with any alleged violation of
15 any Federal statutes or regulations pertaining to the eligibility for employment of persons performing
16 services under this Agreement.

17 38. **PUBLIC ANNOUNCEMENTS AND LITERATURE:** In public announcements and literature
18 distributed by Contractor for the purpose of apprising patients/clients and the general public of the nature
19 of its treatment services, Contractor shall clearly indicate that the services which it provides under this
20 Agreement are funded by the County of Los Angeles. Contractor shall not distribute any such
21 announcements and literature without the prior written consent of the Director. Director shall have the
22 sole and absolute right to grant or deny such consent.

23 39. **AUTHORIZATION WARRANTY:** Contractor represents and warrants that the person executing
24 this Agreement for Contractor is an authorized agent who has actual authority to bind Contractor to each
25 and every term, condition, and obligation of this Agreement and that all requirements of Contractor have
26 been fulfilled to provide such actual authority.

27 40. **RESTRICTIONS ON LOBBYING:** If any Federal funds are to be used to pay for any of
28 Contractor's services under this Agreement, Contractor shall fully comply with all certification and
29 disclosure requirements prescribed by Section 319 of Public Law 101-121 (31 United States Code Section
30 1352) and any implementing regulations, and shall ensure that each of its subcontractors receiving funds
31 under this Agreement also fully complies with all such certification and disclosure requirements.

32 41. **CERTIFICATION OF DRUG-FREE WORK PLACE:** Contractor certifies and agrees that Contractor
33 and its employees shall comply with DMH's policy of maintaining a drug-free work place. Contractor and its
34 employees shall not manufacture, distribute, dispense, possess, or use any controlled substances as defined
35 in 21 United States Code Section 812, including, but not limited to, marijuana, heroin, cocaine, and

1 amphetamines, at any of Contractor's facilities or work sites or County's facilities or work sites. If Contractor
2 or any of its employees is convicted of or pleads nolo contendere to any criminal drug statute violation
3 occurring at any such facility or work site, then Contractor, within five days thereafter, shall notify Director in
4 writing.

5 42. **COUNTY LOBBYISTS:** Contractor and each County lobbyist or County lobbying firm as defined
6 in Los Angeles County Code Section 2.160.010, retained by Contractor, shall fully comply with County's
7 Lobbyist Ordinance, Los Angeles County Code Chapter 2.160. Failure on the part of Contractor or any
8 County lobbyist or County lobbying firm retained by Contractor to fully comply with County's Lobbyist
9 Ordinance shall constitute a material breach of this Agreement upon which County may immediately
10 terminate or suspend this Agreement.

11 43. **MAINTENANCE STANDARDS FOR SERVICE DELIVERY SITES:** Contractor shall assure that
12 all locations where services are provided under this Agreement are operated at all times in accordance
13 with all County community standards with regard to property maintenance and repair, graffiti abatement,
14 refuse removal, fire safety, landscaping, and in full compliance with all applicable local laws, ordinances,
15 and regulations relating to the property. County's periodic monitoring visits to Contractor's facility(ies) shall
16 include a review of compliance with this Paragraph 43.

17 44. **CHILD SUPPORT COMPLIANCE PROGRAM:**

18 A. Contractor's Warranty of Adherence to County's Child Support Compliance Program:
19 Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit
20 financially from County through contract are in compliance with their court-ordered child, family, and
21 spousal support obligations in order to mitigate the economic burden otherwise imposed upon County and
22 its taxpayers.

23 As required by County's Child Support Compliance Program (County Code Chapter 2.200) and
24 without limiting Contractor's duty under this Agreement to comply with all applicable provisions of law,
25 Contractor warrants that it is now in compliance and shall during the term of this Agreement maintain
26 compliance with employment and wage reporting requirements as required by the Federal Social Security
27 Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and shall
28 implement all lawfully served Wage and Earnings Withholdings Orders or Child Support Services
29 Department Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to
30 Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

31 B. Termination for Breach of Warranty to Maintain Compliance with County's Child Support
32 Compliance Program: Failure of Contractor to maintain compliance with the requirements set forth in
33 Subparagraph A (Contractor's Warranty of Adherence to County's Child Support Compliance Program)
34 shall constitute default under this Agreement. Without limiting the rights and remedies available to County
35 under any other provision of this Agreement, failure of Contractor to cure such default within 90 calendar

1 days of written notice shall be grounds upon which County may terminate this Agreement pursuant to
2 Paragraph 30 (TERMINATION FOR DEFAULT) and pursue debarment of Contractor, pursuant to County
3 Code Chapter 2.202."

4 45. **NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT:** Contractor
5 shall notify its employees, and shall require each subcontractor to notify its employees, that they may be
6 eligible for the federal Earned Income Credit under the federal income tax laws. Such notice shall be
7 provided in accordance with the requirements set forth in Internal Revenue Service Notice 1015.

8 46. **USE OF RECYCLED-CONTENT PAPER PRODUCTS:** Consistent with the Board of Supervisors'
9 policy to reduce the amount of solid waste deposited at the County landfills, the Contractor agrees to use
10 recycled-content paper to the maximum extent possible on the Project.

11 47. **CONTRACTOR RESPONSIBILITY AND DEBARMENT:**

12 A. A responsible Contractor is a Contractor who has demonstrated the attribute of
13 trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract.
14 It is the County's policy to conduct business only with responsible contractors.

15 B. The Contractor is hereby notified that, in accordance with Chapter 2.202 of the County
16 Code, if the County acquires information concerning the performance of the Contractor on this or other
17 Agreements which indicates that the Contractor is not responsible, the County may, in addition to other
18 remedies provided in the Agreement, debar the Contractor from bidding or proposing on, or being
19 awarded, and/or performing work on County Agreements for a specified period of time, which generally
20 will not exceed five years but may exceed five years or be permanent if warranted by the circumstances,
21 and terminate any or all existing Agreements the Contractor may have with the County.

22 C. The County may debar a Contractor if the Board of Supervisors finds, in its discretion, that
23 the Contractor has done any of the following: (1) violated a term of an Agreement with the County or a
24 nonprofit corporation created by the County; (2) committed an act or omission which negatively reflects on
25 the Contractor's quality, fitness or capacity to perform a contract with the County, any other public entity,
26 or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively
27 reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business
28 honesty; or (4) made or submitted a false claim against the County or any other public entity.

29 D. If there is evidence that the Contractor may be subject to debarment, the Department will
30 notify the Contractor in writing of the evidence which is the basis for the proposed debarment and will
31 advise the Contractor of the scheduled date for a debarment hearing before the Contractor Hearing
32 Board.

33 E. The Contractor Hearing Board will conduct a hearing where evidence on the proposed
34 debarment is presented. The Contractor and/or the Contractor's representative shall be given an
35 opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall

1 prepare a tentative proposed decision, which shall contain a recommendation regarding whether the
2 contractor should be debarred, and, if so, the appropriate length of time of the debarment. The Contractor
3 and the Department shall be provided an opportunity to object to the tentative proposed decision prior to
4 its presentation to the Board of Supervisors.

5 F. After consideration of any objections, or if no objections are submitted, a record of the
6 hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be
7 presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny or
8 adopt the proposed decision and recommendation of the Hearing Board.

9 G. If a Contractor has been debarred for a period longer than five years, that Contractor may,
10 after the debarment has been in effect for at least five years, submit a written request for review of the
11 debarment determination to reduce the period of debarment or terminate the debarment. The County
12 may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the
13 Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for
14 which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material
15 evidence discovered after debarment was imposed; or (4) any other reason that is in the best interest of
16 the County.

17 H. The Contractor Hearing Board will consider a request for review of a debarment
18 determination only where (1) the Contractor has been debarred for a period longer than five years; (2) the
19 debarment has been in effect for at least five years; and (3) the request is in writing, states one or more of
20 the grounds for reduction of the debarment period or termination of the debarment, and includes
21 supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will
22 provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a
23 hearing where evidence on the proposed reduction of debarment period or termination of debarment is
24 presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing
25 Board pursuant to the same procedures as for a debarment hearing.

26 I. The Contractor Hearing Board's proposed decision shall contain a recommendation on
27 the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board
28 shall present its proposed decision and recommendation to the Board of Supervisors. The Board of
29 Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of
30 the Contractor Hearing Board.

31 J. These terms shall also apply to subcontractors of County Contractors.

32 48. **CERTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND**
33 **VOLUNTARY EXCLUSION – LOWER TIER COVERED TRANSACTION (45 C.F.R. PART 76):**

34 Contractor hereby acknowledges that the County is prohibited from contracting with and making sub-
35 awards to parties that are suspended, debarred, ineligible, or excluded or whose principals are

1 suspended, debarred, ineligible, or excluded from securing federally funded contracts. By executing this
2 Agreement, Contractor certifies that neither it nor any of its owners, officers, partners, directors or other
3 principals is currently suspended, debarred, ineligible, or excluded from securing federally funded
4 contracts. Further, by executing this Agreement, Contractor certifies that, to its knowledge, none of its
5 subcontractors, at any tier, or any owner, officer, partner, director or other principal of any subcontractor is
6 currently suspended, debarred, ineligible, or excluded from securing federally funded contracts. Contractor
7 shall immediately notify County in writing, during the term of this Agreement, should it or any of its
8 subcontractors or any principals of either be suspended, debarred, ineligible, or excluded from securing
9 federally funded contracts. Failure of Contractor to comply with this provision shall constitute a material
10 breach of this Agreement upon which the County may immediately terminate or suspend this Agreement.

11 49. **CONTRACTOR'S EXCLUSION FROM PARTICIPATION IN A FEDERALLY FUNDED**
12 **PROGRAM:** Contractor hereby warrants that neither it nor any of its staff members is restricted or
13 excluded from providing services under any health care program funded by the Federal government,
14 directly or indirectly, in whole or in part, and that Contractor will notify Director within 30 calendar days in
15 writing of: (1) any event that would require Contractor or a staff member's mandatory exclusion from
16 participation in a Federally funded health care program; and (2) any exclusionary action taken by any
17 agency of the Federal government against Contractor or one or more staff members barring it or the staff
18 members from participation in a Federally funded health care program, whether such bar is direct or
19 indirect, or whether such bar is in whole or in part.

20 There are a variety of different reasons why an individual or entity may be excluded from
21 participating in a Federally funded health care program. Sometimes, the exclusion is mandatory and in
22 other cases the Office of Inspector General (OIG) has the discretion not to exclude.

23 The mandatory bases for exclusion include: (1) felony convictions for program related crimes,
24 including fraud or false claims, or for offenses related to the dispensing or use of controlled substances, or
25 (2) convictions related to patient abuse.

26 Permissive exclusions may be based on: (1) conviction of a misdemeanor related to fraud or
27 financial misconduct involving a government program; (2) obstructing an investigation; (3) failing to
28 provide access to documents or premises as required by federal health care program officials; (4)
29 conviction of a misdemeanor related to controlled substances; (5) failing to disclose information about the
30 entity itself, its subcontractors or its significant business transactions; (6) loss of a state license to practice
31 a health care profession; (7) default on a student loan given in connection with education in a health
32 profession; (8) charging excessive amounts to a Federally funded health care program or furnishing
33 services of poor quality or which are substantially in excess of the needs of the patients; (9) paying a
34 kickback or submitting a false or fraudulent claim. Persons controlling or managing excluded entities who
35 knew of the conduct leading to the exclusion can themselves be excluded, and entities which are owned

1 and controlled by excluded individuals can also be excluded. Contractor shall indemnify and hold County
2 harmless against any and all loss or damage County may suffer arising from any Federal exclusion of
3 Contractor or its staff members from such participation in a Federally funded health care program.
4 Contractor shall provide the certification set forth in Exhibit F as part of its obligation under this
5 Paragraph 49.

6 Failure by Contractor to meet the requirements of this Paragraph 49 shall constitute a material
7 breach of Agreement upon which County may immediately terminate or suspend this Agreement.

8 **50. CONTRACTOR'S OBLIGATION AS A BUSINESS ASSOCIATE UNDER THE HEALTH**

9 **INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996:** Under this Agreement,
10 Contractor ("Business Associate") provides services ("Services") to County ("Covered Entity") and
11 Business Associate receives, has access to, or creates Protected Health Information in order to provide
12 those Services. Covered Entity is subject to the Administrative Simplification requirements of the Health
13 Insurance Portability and Accountability Act of 1996 ("HIPAA"), and regulations promulgated thereunder,
14 including the Standards for Privacy of Individually Identifiable Health Information ("the Privacy
15 Regulations") and the Health Insurance Reform: Security Standards ("the Security Regulations") at 45
16 Code of Federal Regulations Parts 160 and 164 ("together, the "Privacy and Security Regulations").

17 The Privacy and Security Regulations require Covered Entity to enter into a contract with Business
18 Associate in order to mandate certain protections for the privacy and security of Protected Health
19 Information, and those Regulations prohibit the disclosure to or use of Protected Health Information by
20 Business Associate if such a contract is not in place.

21 Therefore, the parties agree as follows:

22 **DEFINITIONS**

23 1.1 "Disclose" or "Disclosure" means, with respect to Protected Health Information, the
24 release, transfer, provision of access to, or divulging in any other manner of Protected Health Information
25 outside Business Associate's internal operations or to other than its employees.

26 1.2 "Electronic Media" has the same meaning as the term "electronic media" in 45 C.F.R. §
27 160.103. Electronic Media means (1) Electronic storage media including memory devices in computers
28 (hard drives) and any removable/transportable digital memory medium, such as magnetic tape or disk,
29 optical disk, or digital memory card; or (2) Transmission media used to exchange information already in
30 electronic storage media. Transmission media include, for example, the internet (wide-open), extranet
31 (using internet technology to link a business with information accessible only to collaborating parties),
32 leased lines, dial-up lines, private networks, and the physical movement of removable/transportable
33 electronic storage media. Certain transmissions, including of paper, via facsimile, and of voice, via
34 telephone, are not considered to be transmissions via electronic media, because the information being
35 exchanged did not exist in electronic form before the transmission.

1 1.3 "Electronic Protected Health Information" has the same meaning as the term "electronic
2 protected health information" in 45 C.F.R. § 160.103. Electronic Protected Health Information means
3 Protected Health Information that is (i) transmitted by electronic media; (ii) maintained in electronic media.

4 1.4 "Individual" means the person who is the subject of Protected Health Information and
5 shall include a person who qualifies as a personal representative in accordance with 45 C.F.R. §
6 164.502(g).

7 1.5 "Protected Health Information" has the same meaning as the term "protected health
8 information" in 45 C.F.R. § 160.103, limited to the information created or received by Business Associate
9 from or on behalf of Covered Entity. Protected Health Information includes information, whether oral or
10 recorded in any form or medium, that (i) relates to the past, present, or future physical or mental health or
11 condition of an Individual; the provision of health care to an Individual, or the past, present or future
12 payment for the provision of health care to an Individual; (ii) identifies the Individual (or for which there is a
13 reasonable basis for believing that the information can be used to identify the Individual); and (iii) is
14 received by Business Associate from or on behalf of Covered Entity, or is created by Business Associate,
15 or is made accessible to Business Associate by Covered Entity. "Protected Health Information" includes
16 Electronic Health Information.

17 1.6 "Required By Law" means a mandate contained in law that compels an entity to make a
18 Use or Disclosure of Protected Health Information and that is enforceable in a court of law. Required by
19 law includes, but is not limited to, court orders and court-ordered warrants; subpoenas or summons issued
20 by a court, grand jury, a governmental or tribal inspector general, or any administrative body authorized to
21 require the production of information; a civil or an authorized investigative demand; Medicare conditions of
22 participation with respect to health care providers participating in the program; and statutes or regulations
23 that require the production of information, including statutes or regulations that require such information if
24 payment is sought under a government program providing benefits.

25 1.7 "Security Incident" means the attempted or successful unauthorized access, Use,
26 Disclosure, modification, or destruction of information in, or interference with system operations of, an
27 Information System which contains Electronic Protected Health Information. However, Security Incident
28 does not include attempts to access an Information System when those attempts are not reasonably
29 considered by Business Associate to constitute an actual threat to the Information System.

30 1.8 "Services" has the same meaning as in the body of this Agreement.

31 1.9 "Use" or "Uses" means, with respect to Protected Health Information, the sharing,
32 employment, application, utilization, examination or analysis of such Information within Business
33 Associate's internal operations.

34 1.10 Terms used, but not otherwise defined in this Paragraph 50 shall have the same
35 meaning as those terms in the HIPAA Regulations.

1 **OBLIGATIONS OF BUSINESS ASSOCIATE**

2 2.1 **Permitted Uses and Disclosures of Protected Health Information.** Business Associate:

3 (a) shall Use and Disclose Protected Health Information as necessary to perform the
4 Services, and as provided in Sections 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 4.3 and 5.2 of this Agreement;

5 (b) shall Disclose Protected Health Information to Covered Entity upon request;

6 (c) may, as necessary for the proper management and administration of its business or to
7 carry out its legal responsibilities:

8 (i) Use Protected Health Information; and

9 (ii) Disclose Protected Health Information if the Disclosure is Required by Law.

10 Business Associate shall not Use or Disclose Protected Health Information for any other purpose.

11 2.2 **Adequate Safeguards for Protected Health Information.** Business Associate:

12 (a) shall implement and maintain appropriate safeguards to prevent the Use or
13 Disclosure of Protected Health Information in any manner other than as permitted by this Paragraph.
14 Business Associate agrees to limit the Use and Disclosure of Protected Health Information to the
15 minimum necessary in accordance with the Privacy Regulation's minimum necessary standard.

16 (b) effective as of April 20, 2005, specifically as to Electronic Health Information, shall
17 implement and maintain administrative, physical, and technical safeguards that reasonably and
18 appropriately protect the confidentiality, integrity, and availability of Electronic Protected Health
19 Information.

20 2.3 **Reporting Non-Permitted Use or Disclosure and Security Incidents.** Business Associate

21 shall report to Covered Entity each Use or Disclosure that is made by Business Associate, its employees,
22 representatives, agents or subcontractors but is not specifically permitted by this Agreement, and effective
23 as of April 20, 2005, shall report to Covered Entity each Security Incident of which Business Associate
24 becomes aware. The initial report shall be made by telephone call to the Department of Mental Health's
25 Privacy Officer, telephone number 1(213) 738-4864 within forty-eight (48) hours from the time the
26 Business Associate becomes aware of the non-permitted Use or Disclosure or Security Incident, followed
27 by a full written report no later than ten (10) business days from the date the Business Associate becomes
28 aware of the non-permitted Use or Disclosure or Security Incident to the Chief Privacy Officer at:

29 Chief Privacy Officer, County of Los Angeles

30 Kenneth Hahn Hall of Administration

31 500 West Temple Street

32 Suite 525

33 Los Angeles, CA 90012

34 2.4 **Mitigation of Harmful Effect.** Business Associate agrees to mitigate, to the extent

35 practicable, any harmful effect that is known to Business Associate of a Use or Disclosure of Protected

1 Health Information by Business Associate in violation of the requirements of this Paragraph 50.

2 2.5 Availability of Internal Practices, Books and Records to Government Agencies. Business
3 Associate agrees to make its internal practices, books, and records relating to the Use and Disclosure of
4 Protected Health Information available to the Secretary of the federal Department of Health and Human
5 Services for purposes of determining Covered Entity's compliance with the Privacy and Security
6 Regulations. Business Associate shall immediately notify Covered Entity of any requests made by the
7 Secretary and provide Covered Entity with copies of any documents produced in response to such
8 request.

9 2.6 Access to Protected Health Information. Business Associate shall, to the extent Covered
10 Entity determines that any Protected Health Information constitutes a "designated record set" as defined
11 by 45 C.F.R. § 164.501, make the Protected Health Information specified by Covered Entity available to
12 the Individual(s) identified by Covered Entity as being entitled to access and copy that Protected Health
13 Information. Business Associate shall provide such access for inspection of that Protected Health
14 Information within two (2) business days after receipt of request from Covered Entity. Business Associate
15 shall provide copies of that Protected Health Information within five (5) business days after receipt of
16 request from Covered Entity.

17 2.7 Amendment of Protected Health Information. Business Associate shall, to the extent
18 Covered Entity determines that any Protected Health Information constitutes a "designated record set" as
19 defined by 45 C.F.R. § 164.501, make any amendments to Protected Health Information that are
20 requested by Covered Entity. Business Associate shall make such amendment within ten (10) business
21 days after receipt of request from Covered Entity in order for Covered Entity to meet the requirements
22 under 45 C.F.R. § 164.526.

23 2.8 Accounting of Disclosures. Business Associate agrees to maintain documentation of the
24 information required to provide an accounting of Disclosures of Protected Health Information in
25 accordance with 45 C.F.R. § 164.528, and to make this information available to Covered Entity upon
26 Covered Entity's request, in order to allow Covered Entity to respond to an Individual's request for
27 accounting of disclosures. However, Business Associate is not required to provide an accounting of
28 Disclosures that are necessary to perform its Services if such Disclosures are for either payment or health
29 care operations purposes, or both. Additionally, such accounting is limited to disclosures that were made
30 in the six (6) years prior to the request (not including disclosures that were made prior to the compliance
31 date of the Privacy Rule, April 14, 2003) and shall be provided for as long as Business Associate
32 maintains the Protected Health Information.

33 Any accounting provided by Business Associate under this Section 2.8 shall include: (a) the date
34 of the Disclosure; (b) the name, and address if known, of the entity or person who received the Protected
35 Health Information; (c) a brief description of the Protected Health Information disclosed; and (d) a brief

1 statement of the purpose of the Disclosure. For each Disclosure that could require an accounting under
2 this Section 2.8, Business Associate shall document the information specified in (a) through (d), above,
3 and shall securely maintain the information for six (6) years from the date of the Disclosure. Business
4 Associate shall provide to Covered Entity, within ten (10) business days after receipt of request from
5 Covered Entity, information collected in accordance with this Section 2.8 to permit Covered Entity to
6 respond to a request by an Individual for an accounting of disclosures of Protected Health Information in
7 accordance with 45 C.F.R. § 164.528.

8 **OBLIGATION OF COVERED ENTITY**

9 3.1 Obligation of Covered Entity. Covered Entity shall notify Business Associate of any
10 current or future restrictions or limitations on the use of Protected Health Information that would affect
11 Business Associate's performance of the Services, and Business Associate shall thereafter restrict or limit
12 its own uses and disclosures accordingly.

13 **TERM AND TERMINATION**

14 4.1 Term. The term of this Paragraph 50 shall be the same as the term of this Agreement.
15 Business Associate's obligations under Sections 2.1 (as modified by Section 4.2), 2.3, 2.4, 2.5, 2.6, 2.7,
16 2.8, 4.3 and 5.2 shall survive the termination or expiration of this Agreement.

17 4.2 Termination for Cause. In addition to and notwithstanding the termination provisions set
18 forth in this Paragraph, upon Covered Entity's knowledge of a material breach by Business Associate,
19 Covered Entity shall either:

20 (a) Provide an opportunity for Business Associate to cure the breach or end the violation
21 and terminate this Agreement if Business Associate does not cure the breach or end the violation within
22 the time specified by Covered Entity;

23 (b) Immediately terminate this Agreement if Business Associate has breached a material
24 term of this Paragraph 50 and cure is not possible; or

25 (c) If neither termination nor cure is feasible, Covered Entity shall report the violation to
26 the Secretary of the federal Department of Health and Human Services.

27 4.3 Disposition of Protected Health Information Upon Termination or Expiration.

28 (a) Except as provided in paragraph (b) of this section, upon termination for any reason or
29 expiration of this Agreement, Business Associate shall return or destroy all Protected Health Information
30 received from Covered Entity, or created or received by Business Associate on behalf of Covered Entity.
31 This provision shall apply to Protected Health Information that is in the possession of subcontractors or
32 agents of Business Associate. Business Associate shall retain no copies of the Protected Health
33 Information.

34 (b) In the event that Business Associate determines that returning or destroying the
35 Protected Health Information is infeasible, Business Associate shall provide to Covered Entity notification

1 of the conditions that make it infeasible. If return or destruction is infeasible, Business Associate shall
2 extend the protections of this Agreement to such Protected Health Information and limit further Uses and
3 Disclosures of such Protected Health Information to those purposes that make the return or destruction
4 infeasible, for so long as Business Associate maintains such Protected Health Information.

5 MISCELLANEOUS

6 5.1 No Third Party Beneficiaries. Nothing in this Paragraph 50 shall confer upon any person
7 other than the parties and their respective successors or assigns, any rights, remedies, obligations, or
8 liabilities whatsoever.

9 5.2 Use of Subcontractors and Agents. Business Associate shall require each of its agents
10 and subcontractors that receive Protected Health Information from Business Associate, or create
11 Protected Health Information for Business Associate, on behalf of Covered Entity, to execute a written
12 agreement obligating the agent or subcontractor to comply with all the terms of this Paragraph 50.

13 5.3 Relationship to Services Agreement Provisions. In the event that a provision of this
14 Paragraph 50 is contrary to another provision of this Agreement, the provision of this Paragraph 50 shall
15 control. Otherwise, this Paragraph 50 shall be construed under, and in accordance with, the terms of this
16 Agreement.

17 5.4 Regulatory References. A reference in this Paragraph 50 to a section in the Privacy or
18 Security Regulations means the section as in effect or as amended.

19 5.5 Interpretation. Any ambiguity in this Paragraph 50 shall be resolved in favor of a meaning
20 that permits Covered Entity to comply with the Privacy and Security Regulations.

21 5.6 Amendment. The parties agree to take such action as is necessary to amend this
22 Paragraph from time to time as is necessary for Covered Entity to comply with the requirements of the
23 Privacy and Security Regulations.

24 51. COMPLIANCE WITH JURY SERVICE PROGRAM:

25 A. Jury Service Program: This Agreement is subject to the provisions of the County's
26 ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections
27 2.203.010 through 2.203.090 of the Los Angeles County Code.

28 B. Written Employee Jury Service Policy:

29 (1) Unless Contractor has demonstrated to the County's satisfaction either that
30 Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the
31 County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070
32 of the County Code), Contractor shall have and adhere to a written policy that provides that its Employees
33 shall receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury
34 service. The policy may provide that Employees deposit any fees received for such jury service with the
35 Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury

1 service.

2 (2) For purposes of this Section, "Contractor" means a person, partnership, corporation
3 or other entity which has an Agreement with the County or a subcontract with a County Contractor and has
4 received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more
5 County Agreements or subcontracts. "Employee" means any California resident who is a full-time employee
6 of Contractor. "Full-time" means 40 hours or more worked per week or a lesser number of hours if: 1) the
7 lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-
8 standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-
9 term, temporary services of 90 days or less within a 12-month period are not considered full-time for
10 purposes of the Jury Service Program. If Contractor uses any subcontractor to perform services for the
11 County under the Agreement, the subcontractor shall also be subject to the provisions of this Section. The
12 provisions of this Section shall be inserted into any such subcontract Agreement and a copy of the Jury
13 Service Program shall be attached to the Agreement.

14 (3) If Contractor is not required to comply with the Jury Service Program when the
15 Agreement commences, Contractor shall have a continuing obligation to review the applicability of its
16 "exception status" from the Jury Service Program, and Contractor shall immediately notify County if
17 Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if
18 Contractor no longer qualifies for an exception to the Program. In either event, Contractor shall immediately
19 implement a written policy consistent with the Jury Service Program. The County may also require, at any
20 time during the Agreement and at its sole discretion, that Contractor demonstrate to the County's satisfaction
21 that Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor"
22 and/or that Contractor continues to qualify for an exception to the Program.

23 (4) Contractor's violation of this section of the Agreement may constitute a material
24 breach of the Agreement. In the event of such material breach, County may, in its sole discretion, terminate
25 the Agreement and/or bar Contractor from the award of future County Agreements for a period of time
26 consistent with the seriousness of the breach.

27 52. **NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW:** The
28 Contractor shall notify and provide to its employees, and shall require each subcontractor to notify and
29 provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in
30 Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in
31 Exhibit E of this Agreement and is also available on the Internet at www.babysafela.org for printing
32 purposes.

33 53. **CONTRACTOR'S ACKNOWLEDGEMENT OF COUNTY'S COMMITMENT TO THE SAFELY**
34 **SURRENDERED BABY LAW:** The Contractor acknowledges that the County places a high priority on the
35 implementation of the Safely Surrendered Baby Law. The Contractor understands that it is the County's

1 policy to encourage all County Contractors to voluntarily post the County's "Safely Surrendered Baby Law"
2 poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its
3 subcontractors, if any, to post this poster in a prominent position in the subcontractor's place of business.
4 The County's Department of Children and Family Services will supply the Contractor with the poster to be
5 used.

6 54. **CONTRACTOR'S CHARITABLE ACTIVITIES COMPLIANCE:** The Supervision of Trustees and
7 Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The
8 "Nonprofit Integrity Act of 2004 (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By
9 requiring Contractors to complete the certification in **Exhibit G**, the County seeks to ensure that all County
10 contractors which receive or raise charitable contributions comply with California law in order to protect the
11 County and its taxpayers. A Contractor which received or raises charitable contributions without complying
12 with its obligations under California law commits a material breach subjecting it to either contract termination
13 or debarment proceedings or both. (County Code Chapter 2.202).

14 55. **COUNTY'S OBLIGATION FOR CURRENT AND FUTURE FISCAL YEARS:**

15 Notwithstanding any other provision of this Agreement, this Agreement shall not be effective and binding
16 upon the parties unless and until County's Board of Supervisors appropriates funds for purposes hereof in
17 County's Budget for County's current Fiscal Year. Further, County shall not be obligated for Contractor's
18 performance hereunder or by any provision of this Agreement during any of County's future Fiscal Years
19 unless and until County's Board of Supervisors appropriates funds for purposes hereof in County's Budget
20 for each such future Fiscal Year. In the event that funds are not appropriated for this Agreement, then this
21 Agreement shall terminate as of June 30 of the last Fiscal Year for which funds were appropriated.

22 56. **PERFORMANCE STANDARDS AND OUTCOME MEASURES:** The Contractor shall comply
23 with all applicable Federal, State, and County policies and procedures relating to performance standards
24 and outcome measures. This is applicable whenever specific Federal or State funding, which has policies
25 or procedures for performance standards and/or outcome measures has been included as part of the
26 Contractor's contract and shall apply for all County policies, procedures, or departmental bulletins
27 approved by the Director or his designee for performance standards and/or outcome measures. County
28 will notify Contractor whenever County policies or procedures are to apply to this contract provision (e.g.,
29 AB 2034 grant) at least, where feasible, 30 calendar days prior to implementation.

30 These Federal, State or County performance standards and/or outcome measures will be used as
31 part of the determination of the effectiveness of the services delivered by the Contractor.

32 57. **LOCAL SMALL BUSINESS ENTERPRISE PREFERENCE PROGRAM:**

33 This contract is subject to all provisions of the County's ordinance entitled Local Small Business
34 Enterprise Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code.
35 Specifically, Contractor shall pay particular attention to the following provisions in Chapter 2.204:

1 Contractor shall no knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to
2 obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain
3 certification as a Local Small Business Enterprise.

4 Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by
5 affidavit, report, or other representation, to a County official or employee for the purpose of influencing the
6 certification or denial of certification of any entity as a Local Small Business Enterprise.

7 If Contractor has obtained certification as a Local Small Business Enterprise by reason of having
8 furnished incorrect supporting information or by reason of having withheld information, and which knew, or
9 should have known, the information furnished was incorrect or the information withheld was relevant to its
10 request for certification, and which by reason of such certification has been awarded this contract to which
11 it would not otherwise have been entitled, shall:

12 1. Pay to the County any difference between the contract amount and what the
13 County's costs would have been if the contract had been properly awarded;

14 2. In addition to the amount described in subdivision (1), be assessed a penalty in
15 an amount of not more than 10 percent (10%) of the amount of the contract; and

16 3. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code
17 (Determinations of Contractor Non-responsibility and Contractor Debarment).

18 The above penalties shall also apply to any Contractor that has previously obtained proper
19 certification, however, as a result of a change in their status would no longer be eligible for certification,
20 and fails to notify the State and the Office of Affirmative Action Compliance (OAAC) of this information
21 prior to responding to a solicitation or accepting a contract award.

22 58. **FORCE MAJEURE:**

23 Neither party shall be liable for such party's failure to perform its obligations under and in accordance
24 with this Contract, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural
25 occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors),
26 freight embargoes, or other similar events to those described above, but in every such case the failure to
27 perform must be totally beyond the control and without any fault or negligence of such party (such events are
28 referred to in this subparagraph as "force majeure events").

29 Notwithstanding the foregoing, a default by a subcontractor of Contractor shall not constitute a force
30 majeure event, unless such default arises out of causes beyond the control of both Contractor and such
31 subcontractor, and without any fault or negligence of either of them. In such case, Contractor shall not be
32 liable for failure to perform, unless the goods or services to be furnished by the subcontractor were
33 obtainable from other sources in sufficient time to permit Contractor to meet the required performance
34 schedule. As used in this subparagraph, the term "subcontractor" and "subcontractors" mean subcontractors
35 at any tier.

1 In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to
2 use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to
3 otherwise mitigate the damages and reduce the delay caused by such force majeure event.

4 59. **NOTICES:** All notices or demands required or permitted to be given under this Agreement shall
5 be in writing and shall be hand delivered with signed receipt or mailed by first class, registered or certified
6 mail, postage pre-paid, addressed to the parties at the following addresses and to the attention of the
7 persons named. Director shall have the authority to execute all notices or demands which are required or
8 permitted by County under this Agreement. Addresses and persons to be notified may be changed by
9 either party by giving ten days prior written notice thereof to the other party.

10 To Contractor: _____
11 _____
12 _____

13 Attention: _____
14 _____

15
16 To County: Department of Mental Health
17 Contracts Development and Administration Division
18 550 South Vermont Avenue, 5th Floor
19 Los Angeles, CA 90020

20 Attention: Richard Kushi
21 Chief

22 /
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1 IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this
2 Agreement to be subscribed by County's Director of Mental Health or his designee, and Contractor has
3 caused this Agreement to be subscribed in its behalf by its duly authorized officer, the day, month, and
4 year first above written.

5
6 COUNTY OF LOS ANGELES
7
8
9

10 By _____

11 MARVIN J. SOUTHARD, D.S.W.
12 Director of Mental Health
13
14

15
16 _____ A Community of Friends

17 CONTRACTOR
18

19 By _____

20
21 Name _____

22
23 Title _____

24 (AFFIX CORPORATE SEAL HERE)
25

26 APPROVED AS TO FORM
27 OFFICE OF THE COUNTY COUNSEL
28

29
30
31 APPROVED AS TO CONTRACT
32 ADMINISTRATION:

33
34 DEPARTMENT OF MENTAL HEALTH
35

36
37 By _____
38 Chief, Contracts Development and
39 Administration Division
40

41 COH/TransHousing.doc/09-10

STATEMENT OF WORK**A COMMUNITY OF FRIENDS: STEP-OUT PROJECT****TRANSITIONAL HOUSING PROGRAM****FISCAL YEARS 2009-10, 2010-11, AND 2011-12****1. Overview**

Step-Out, a Transitional Housing Program (THP), is a collaborative effort between A Community of Friends (ACOF) and the Los Angeles County Departments of Children and Family Services (DCFS), Probation, and Mental Health (DMH) to provide housing and supportive services to seriously emotionally disturbed (SED) young adults, ages 18-21, who are exiting DCFS or Probation foster care and are at risk of becoming homeless. The primary goal of the THP is to assist these high-risk young adults in obtaining and remaining in secure housing, increasing their living skills and income levels, achieving greater independence through self-sufficiency, and readiness for permanent housing upon completion of the THP. Notwithstanding special circumstances, the maximum stay in the program is 18 months or the date of the young adult's 21st birthday, whichever comes first.

2. Location

The Step-Out Project is operated by ACOF at an apartment complex located at 2010 E. El Segundo Boulevard, Compton, CA 90222.

3. Scope of Work**Deliverable 1: Apartment Units**

1. ACOF will make available 11 two-bedroom furnished units to house 20 program participants.
2. One of the units will house a full-time resident manager.

Deliverable 2: Population Served

1. ACOF will ensure that the eligibility requirements are met. Specifically, eligible clients are young adults referred by DCFS and Probation who have a Diagnostic and Statistical Manual of Mental Disorders IV Text Revision (DSM IV-TR) Axis I and/or Axis II diagnosis evidencing impairment in the ability to function in at least one of the following domains: school, work community, family life, and interpersonal relationships.

Deliverable 3: Supportive Services

1. ACOF will ensure access to the following services either directly or in collaboration with other community-based organizations:
 - Mental Health Services
 - Co-Occurring Substance Abuse treatment services
 - Basic Living Skills (e.g. money management, household budgeting, mobility training, self-care, house-keeping, etc.)
 - Vocational training and job placement
 - Educational guidance
 - Social and recreational activities

Deliverable 4: Performance Criteria

ACOF shall demonstrate effective delivery and monitoring of housing services and supports indicated in Deliverables 1-3 above, by ensuring the following Performance Criteria are met:

PERFORMANCE BASED MEASURE	METHOD OF DATA COLLECTION	PERFORMANCE TARGETS
1. Agency will ensure that all clients are appropriately supported to successfully complete the THP; e.g. decrease the premature discharge rate and increase graduation rate.	Agency maintains log of admissions and discharges; indicates the reason for all discharges. Information reported to DMH, DCFS, and Probation quarterly. Agency reports all pre-mature and unplanned discharges to DMH monthly.	Agency will achieve an 80% program successful completion rate.
2. Agency will ensure that residents have access to services and supports provided directly and/or through collaboration with other agencies Service Plan.	Agency maintains log describing services and supports accessed, received/available, type of services and supports, and provider of services. Agency submits quarterly report to DMH.	Agency ensures access to services and supports to 100% of SED/SPMI residents who seek them; including services for treatment of Co-Occurring Substance Abuse.
3. Agency will ensure that residents have access to educational support consistent with their level of need.	Agency maintains log describing educational services and supports offered and accessed provider information, and the outcome of these services and supports. Agency submits quarterly report to DMH.	90% of residents without a HS diploma or GED will receive a comprehensive educational assessment within 3 months. 50% of residents who are assessed will enroll in an appropriate educational institution within 6 months.

4. Agency will ensure that residents have access to vocational skills training.	Agency maintains log describing vocational services and support offered and accessed provider information, and the outcome of these services. Agency submits quarterly report to DMH.	50% of residents will find employment, enroll in a vocational/job training program, or secure other means of financial support (i.e., SSI) within 6-months of admission.
5. Agency will ensure that residents have access to independent living skills training.	Agency maintains log describing independent living resource skills offered and accessed; provider information, and the outcomes of these services and supports. Agency submits quarterly report to DMH.	80% of residents will successfully complete the life skills training prior to completion of Program; and demonstrate competency in life skill areas.
6. Agency will ensure that residents are given services and support that aid in transitioning into permanent housing.	Agency maintains log describing services and supports provided to residents in support of transition into permanent housing. Agency submits quarterly report to DMH.	80% of residents will transition into permanent housing upon completion of program.

Deliverable 5: Annual Statistical Report

The ACOF Program Manager will submit an annual report (for the duration of the ILP funding), known as the Independent Living Program Annual Statistical Report, to DMH and DCFS, which will address program outcome per County fiscal year. The report will be due not later than 30 days after the close of each County fiscal year.

Emergency Medical Treatment

Clients who are provided services hereunder and who require emergency medical care for physical illness or accident shall be transported to an appropriate medical facility. The cost of such transportation as well as the cost of any emergency medical care shall not be a charge to nor reimbursable under this Agreement. Contractor shall establish, post, and maintain written procedures in each apartment unit as well as in a visible common area at the THP site describing appropriate action to be taken in the event of a medical emergency. Contractor shall notify the DMH District Chief for Transition-Age Youth or his/her designee by telephone and in writing within 72-hours concerning the circumstances and status of any client under this Agreement receiving emergency medical treatment. Contractor shall post

and maintain a disaster and mass casualty plan of action in accordance with the California Code of Regulations (CCR) Title 22, Section 80023. Such plan and procedures shall be submitted to DMH's Contracts Development and Administration Division at least ten days prior to the commencement of services under this Agreement.

Notification of Death

Contractor shall immediately notify the Director of Mental Health or the Director's designee upon becoming aware of the death of any client provided services hereunder. Notice shall be made by Contractor immediately by telephone and in writing upon learning of such a death. The verbal and written notice shall include the name of the deceased, the deceased DMH Integrated System (I.S.) identification number, the date of death, a summary of the circumstances thereof, and the name(s) of all Contractor staff with knowledge of the circumstances.

County of Los Angeles - Department of Mental Health

ILP - TRANSITIONAL HOUSING PROGRAM INVOICE

Fiscal Year: 2009-10, 2010-11, and 2011-12

Send To (Original):

County of Los Angeles - Department of Mental Health
Attn: District Chief - Transition-Age Youth Division
550 S. Vermont Ave, 4th Floor
Los Angeles, CA 90020

Legal Entity / Provider Name: _____

DMH Contract No. _____

DMH Consultant Services Agreement Number: _____

Program:

Funding Source: DCFS Independent Living Program (ILP)

Month/Year of Service:

DESCRIPTION	AMOUNT
1. OPERATING COSTS (facility costs, utilities, insurance, property management and maintenance, etc.):	
2. CLIENT EXPENSES (food, personal/incidental items, etc.):	
3. HOUSEHOLD COSTS (bed linens, towels, kitchen supplies, etc.):	
4. OTHER (Please specify)	
<i>I hereby certify that all information contained above are services and costs eligible under the terms and conditions for reimbursement under the County of Los Angeles, Department of Mental Health (DMH) and is true and correct to the best of my knowledge. All supporting documentation will be maintained in a separate file for the period specified under the provisions of this agreement.</i>	
	\$ -

Signature: _____ Date: _____

Print Name: _____

Title: _____ Phone: _____

LAC-DMH Program Approval

Approved by (signature) _____ Date: _____

Print Name: _____ Title: _____

EXHIBIT C

CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

CONTRACTOR _____

CONTRACT NUMBER _____

CONTRACTOR ACKNOWLEDGEMENT:

I understand and agree that I am an independent Contractor and that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

CONFIDENTIALITY AGREEMENT:

You may be involved with work pertaining to services provided by the County of Los Angeles and, if so, you may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, you may also have access to proprietary information supplied by the County of Los Angeles or by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, mental health, criminal and welfare recipient records. If you are to be involved in County work, the County must ensure that you, too, will protect the confidentiality of such data and information. Consequently, you must sign this agreement as a condition of your work for the County. Please read this agreement and take due time to consider it prior to signing.

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract with the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to the County Project Manager.

EXHIBIT C

CONTRACTOR ACKNOWLEDGEMENT

AND CONFIDENTIALITY AGREEMENT

(Continued)

I agree to keep confidential all financial, health, criminal and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, County proprietary information and all other original materials produced, created or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than County employees who have a need to know the information. I agree that if proprietary information supplied by the County or by other County vendors is provided to me during this engagement, I shall keep such information confidential.

I agree to report to the County Project Manager any and all violations of this contract by myself and/or by any other person of which I became aware. I agree to return all confidential materials to the County Project Manager upon completion of termination of this contract.

I acknowledge that violation of this agreement may subject me to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.

NAME: _____ DATE: _____
(Signature)

NAME: _____
(Please print)

POSITION: CONTRACTOR

Revised: 5/8/06

EXHIBIT D

CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

CONTRACTOR NAME _____

CONTRACT NUMBER _____

CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that I am an employee of _____, and that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced Agreement. Although _____ has an Agreement with the County to provide Contractor services, I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

EMPLOYEE CONFIDENTIALITY AGREEMENT:

You may be involved with work pertaining to services provided by County or _____ and, if so, you may have access to confidential data and information pertaining to persons and/or entities receiving services from County or _____. In addition, you may also have access to proprietary information supplied by County or _____ or by other vendors doing business with _____. _____ have a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, mental health, criminal and welfare recipient records. If you are to be involved in County work, the County must ensure that you, too, will protect the confidentiality of such data and information. Consequently, you must sign this agreement as a condition of your work with _____. Please read this agreement and take due time to consider it prior to signing.

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work in connection with the _____ Agreement with the County. I agree to forward all requests for the release of any data or information received by me to the Contractor Project Manager.

I agree to keep confidential all financial, health, criminal and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from County or _____, design concepts, algorithms, programs, formats, documentation, County proprietary information and all other original materials produced, created or provided to or by me under the above referenced Agreement.

EXHIBIT D

CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

I agree to protect these confidential materials against disclosure to other than County employees who have a need to know the information. I agree that if proprietary information supplied by County or _____ or by other County vendors is provided to me during this engagement, I shall keep such information confidential.

I agree to report to the Contractor Project Manager any and all violations of this Agreement by myself and/or by any other person of which I became aware. I agree to return all confidential materials to the Contractor Project Manager upon completion of termination of this Agreement.

I acknowledge that violation of this agreement may subject me to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.

BY: _____ DATE: _____
(Employee Signature)

NAME: _____
(Please Print)

When completed, this form must be maintained on file by CONTRACTOR in accordance with all applicable County, State and Federal requirements and made available for inspection and/or audit by authorized representatives of County, State, and/or Federal governments.

Revised (5/8/06)

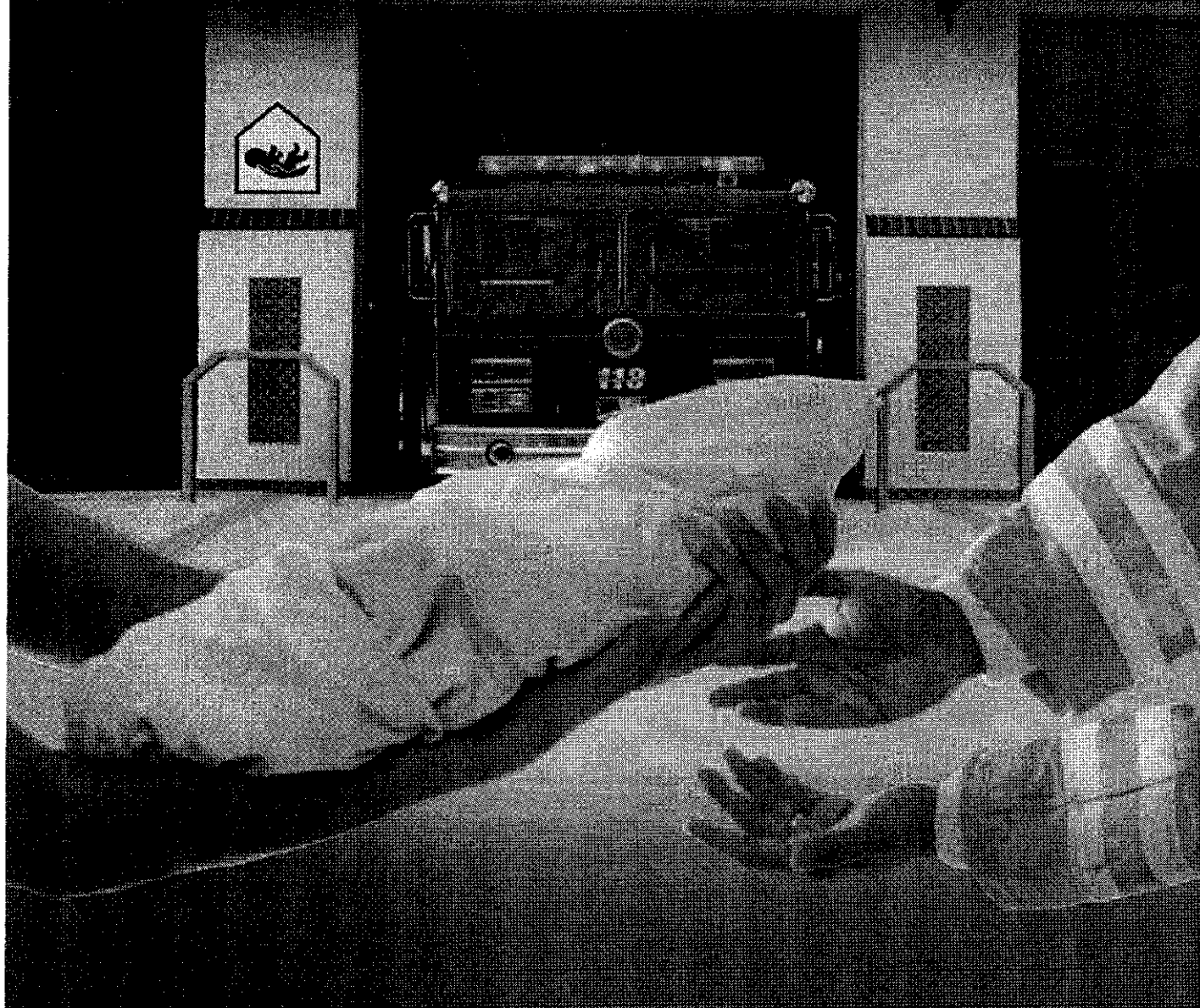
**DMH CONSULTANT SERVICES AGREEMENT
EXHIBIT E**

SAFELY SURRENDERED BABY LAW

Posters and Fact Sheets are available in English and Spanish for printing purposes at the following website:

www.babysafela.org

Safely Surrendered



No shame. No blame. No names.

In Los Angeles County: 1-877-BABY SAFE • 1-877-222-9723

www.babysafela.org



Safely Surrendered Baby Law

What is the Safely Surrendered Baby Law?

In Los Angeles County: 1-877-BABY SAFE 1-877-222-9723

www.babysafela.org

How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially, and safely surrender a baby within three days (72 hours) of birth. The baby must be handed to an employee at a hospital or fire station in Los Angeles County. As long as the baby shows no sign of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, staff will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent or other surrendering adult.

What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

Can only a parent bring in the baby?

No. While in most cases a parent will bring in the baby, the Law allows other people to bring in the baby if they have lawful custody.

Does the parent or surrendering adult have to call before bringing in the baby?

No. A parent or surrendering adult can bring in a baby anytime, 24 hours a day, 7 days a week, as long as the parent or surrendering adult surrenders the baby to someone who works at the hospital or fire station.

Does the parent or surrendering adult have to tell anything to the people taking the baby?

No. However, hospital or fire station personnel will ask the surrendering party to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the baby. The questionnaire includes a stamped return envelope and can be sent in at a later time.

What happens to the baby?

The baby will be examined and given medical treatment. Upon release from the hospital, social workers immediately place the baby in a safe and loving home and begin the adoption process.

What happens to the parent or surrendering adult?

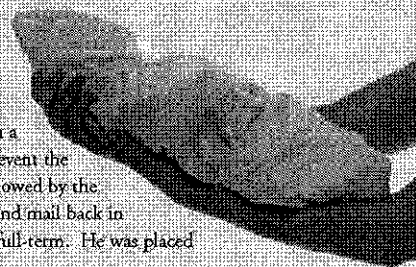
Once the parent or surrendering adult surrenders the baby to hospital or fire station personnel, they may leave at any time.

Why is California doing this?

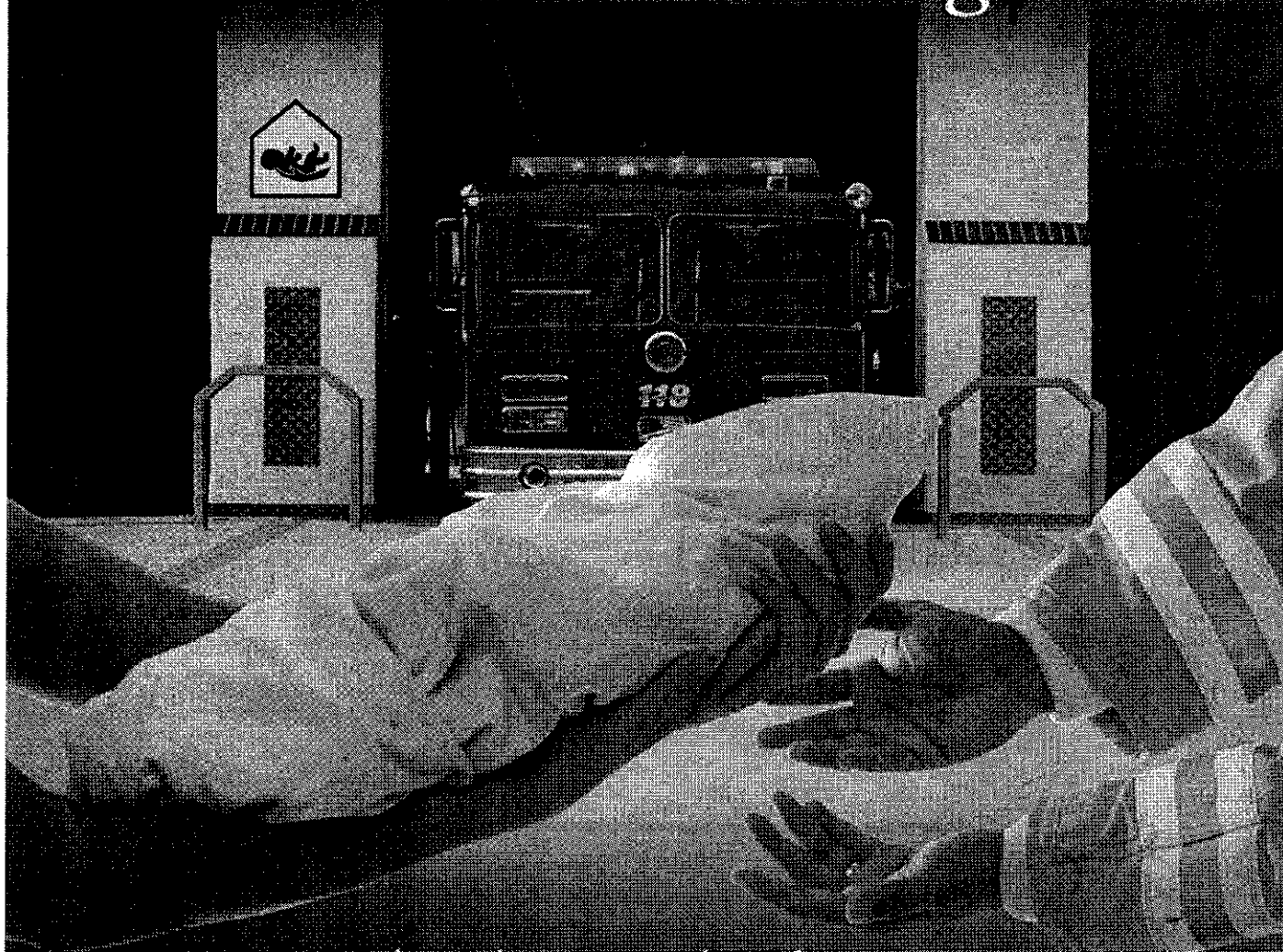
The purpose of the Safely Surrendered Baby Law is to protect babies from being abandoned, hurt or killed by their parents. You may have heard tragic stories of babies left in dumpsters or public bathrooms. Their parents may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had no one or nowhere to turn for help, they abandoned their babies. Abandoning a baby is illegal and places the baby in extreme danger. Too often, it results in the baby's death. The Safely Surrendered Baby Law prevents this tragedy from ever happening again in California.

A baby's story

Early in the morning on April 9, 2005, a healthy baby boy was safely surrendered to nurses at Harbor-UCLA Medical Center. The woman who brought the baby to the hospital identified herself as the baby's aunt and stated the baby's mother had asked her to bring the baby to the hospital on her behalf. The aunt was given a bracelet with a number matching the anklet placed on the baby; this would provide some identification in the event the mother changed her mind about surrendering the baby and wished to reclaim the baby in the 14-day period allowed by the Law. The aunt was also provided with a medical questionnaire and said she would have the mother complete and mail back in the stamped return envelope provided. The baby was examined by medical staff and pronounced healthy and full-term. He was placed with a loving family that had been approved to adopt him by the Department of Children and Family Services.



Ley de Entrega de Bebés *Sin Peligro*



Los recién nacidos pueden ser entregados en forma segura al personal de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles

Sin pena. Sin culpa. Sin nombres.

En el Condado de Los Ángeles: 1-877-BABY SAFE • 1-877-222-9723

www.babysafela.org



Ley de Entrega de Bebés Sin Peligro

¿Qué es la Ley de Entrega de Bebés sin Peligro?

Cada recién nacido se merece la oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele que tiene otras opciones. Hasta tres días (72 horas) después del nacimiento, se puede entregar un recién nacido al personal de cualquier hospital o cuartel de bomberos del condado de Los Angeles.

¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura dentro de los tres días (72 horas) del nacimiento. El bebé debe ser entregado a un empleado de cualquier hospital o cuartel de bomberos del Condado de Los Angeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularlos. El bebé llevará un brazalete y el padre/madre o el adulto que lo entregue recibirá un brazalete igual.

¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden comenzar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Angeles al 1-800-540-4000.

¿Sólo los padres podrán llevar al recién nacido?

No. Si bien en la mayoría de los casos son los padres los que llevan al bebé, la ley permite que otras personas lo hagan si tienen custodia legal.

¿Los padres o el adulto que entrega al bebé deben llamar antes de llevar al bebé?

No. El padre/madre o adulto puede llevar al bebé en cualquier momento, las 24 horas del día, los 7 días de la semana, siempre y cuando entreguen a su bebé a un empleado del hospital o cuartel de bomberos.

¿Es necesario que el padre/madre o adulto diga algo a las personas que reciben al bebé?

No. Sin embargo, el personal del hospital o cuartel de bomberos le pedirá a la persona que entregue al bebé que llene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para cuidar bien del bebé. El cuestionario incluye un sobre con el sello postal pagado para enviarlo en otro momento.

¿Qué pasará con el bebé?

El bebé será examinado y le brindarán atención médica. Cuando le den el alta del hospital, los trabajadores sociales inmediatamente ubicarán al bebé en un hogar seguro donde estará bien atendido, y se comenzará el proceso de adopción.

¿Qué pasará con el padre/madre o adulto que entregue al bebé?

Una vez que los padres o adulto hayan entregado al bebé al personal del hospital o cuartel de bomberos, pueden irse en cualquier momento.

¿Por qué se está haciendo esto en California?

La finalidad de la Ley de Entrega de Bebés sin Peligro es proteger a los bebés para que no sean abandonados, lastimados o muertos por sus padres. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Los padres de esos bebés probablemente hayan estado pasando por dificultades emocionales graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus familias se enteraran. Abandonaron a sus bebés porque tenían miedo y no tenían nadie a quien pedir ayuda. El abandono de un recién nacido es ilegal y pone al bebé en una situación de peligro extremo. Muy a menudo el abandono provoca la muerte del bebé. La Ley de Entrega de Bebés sin Peligro impide que vuelva a suceder esta tragedia en California.

Historia de un bebé

A la mañana temprano del día 9 de abril de 2005, se entregó un recién nacido saludable a las enfermeras del Harbor-UCLA Medical Center. La mujer que llevó el recién nacido al hospital se dio a conocer como la tía del bebé, y dijo que la madre le había pedido que llevara al bebé al hospital en su nombre. Le entregaron a la tía un brazalete con un número que coincidía con la pulsera del bebé; esto serviría como identificación en caso de que la madre cambiara de opinión con respecto a la entrega del bebé y decidiera recuperarlo dentro del periodo de 14 días que permite esta ley. También le dieron a la tía un cuestionario médico, y ella dijo que la madre lo llenaría y lo enviaría de vuelta dentro del sobre con franqueo pagado que le habían dado. El personal médico examinó al bebé y se determinó que estaba saludable y a término. El bebé fue ubicado con una buena familia que ya había sido aprobada para adoptarlo por el Departamento de Servicios para Niños y Familias.



ATTESTATION REGARDING FEDERALLY FUNDED PROGRAMS

In accordance with your agreement with the County of Los Angeles Department of Mental Health under Paragraph (CONTRACTOR'S/UNIVERSITY'S EXCLUSION FROM PARTICIPATION IN A FEDERALLY FUNDED PROGRAM):

I, the undersigned certify that I am not presently excluded from participation in federally funded health care programs, nor is there an investigation presently pending or recently concluded of me which is likely to result in my exclusion from any federally funded health care program, nor am I otherwise likely to be found by a federal or state agency to be ineligible to provide goods or services under the federally funded health care programs.

I further certify as the official responsible for the administration of _____
_____ (hereafter "Contractor") that all of its officers, employees, agents and/or sub-contractors are not presently excluded from participation in any federally funded health care programs, nor is there an investigation presently pending or recently concluded of any such officers, employees, agents and/or sub-contractors which is likely to result in an exclusion from any federally funded health care program, nor are any of its officers, employees, agents and/or sub-contractors otherwise likely to be found by a federal or state agency to be ineligible to provide goods or services under the federally funded health care programs.

I understand and certify that I will notify DMH within thirty (30) calendar days, in writing of:

- Any event that would require Contractor or any of its officers, employees, agents and/or sub-contractors exclusion or suspension under federally funded health care programs, or
- Any suspension or exclusionary action taken by an agency of the federal or state government against Contractor, or one or more of its officers, employees, agents and/or sub-contractors, barring it or its officers, employees, agents and/or sub-contractors from providing goods or services for which federally funded healthcare program payment may be made.

Name of authorized official _____
Please print name

Signature of authorized official _____ Date _____

CHARITABLE CONTRIBUTIONS CERTIFICATION

Company Name

Address

Internal Revenue Service Employer Identification Number

California Registry of Charitable Trusts "CT" number (if applicable)

The Nonprofit Integrity Act (SB 1262, Chapter 919) added requirements to California's Supervision of Trustees and Fundraisers for Charitable Purposes Act which regulates those receiving and raising charitable contributions.

Check the Certification below that is applicable to your company.

- ☐ Proposer or Consultant has examined its activities and determined that it does not now receive or raise charitable contributions regulated under California's Supervision of Trustees and Fundraisers for Charitable Purposes Act. If Proposer engages in activities subjecting it to those laws during the term of a County contract, it will timely comply with them and provide County a copy of its initial registration with the California State Attorney General's Registry of Charitable Trusts when filed.

OR

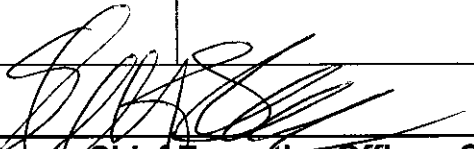
- ☐ Proposer or Consultant is registered with the California Registry of Charitable Trusts under the CT number listed above and is in compliance with its registration and reporting requirements under California law. Attached is a copy of its most recent filing with the Registry of Charitable Trusts as required by Title 11 California Code of Regulations, sections 300-301 and Government Code sections 12585-12586.

Signature

Date

Name and Title of Signer (please print)

SOLE SOURCE CHECKLIST

Check (✓)	JUSTIFICATION FOR SOLE SOURCE CONTRACTS <i>Identify applicable justification and provide documentation for each checked item.</i>
	➤ Only one bona fide source for the service exists; performance and price competition are not available.
	➤ Quick action is required (emergency situation).
	➤ Proposals have been solicited but no satisfactory proposals were received.
X	➤ Additional services are needed to complete an ongoing task and it would be prohibitively costly in time and money to seek a new service provider.
	➤ Maintenance service agreements exist on equipment which must be serviced by the authorized manufacturer's service representatives.
X	➤ It is more cost-effective to obtain services by exercising an option under an existing contract.
	➤ It is in the best interest of the County, e.g., administrative cost savings, excessive learning curve for a new service provider, etc.
	Other reason. Please explain:
 Deputy Chief Executive Officer, CEO	5/19/09 Date